

## Absolute 7.3 Hotfix Release Notes (June and July 2018)

This document describes the software changes included in all Absolute 7.3 hotfixes released between May 31 and July 31, 2018. These software changes introduce performance, security, and usability improvements that enhance the responsiveness, reliability, and ease of use of the system.

In addition, the following fixes to existing features and functionality are also introduced in these hotfixes:

**NOTE** Depending on the [Absolute licenses](#) associated with your account, some of the following improvements and fixes may not be available to you.

Feature/Area	Improvements and fixes
<b>Absolute agent</b>	<ul style="list-style-type: none"> <li>The Absolute agent packages for Windows and Mac are now available for download from both the Agent Management page <i>and</i> the Download Packages page in the Administration area.</li> </ul>
<b>Two-Factor Authentication</b>	<ul style="list-style-type: none"> <li>When you click <b>Account Settings</b> on the Administration sidebar, the Two-Factor Authentication section now always shows on the Account Settings page. Previously, the section sometimes didn't show until you clicked the Account Settings link a second time.</li> <li>If Single Sign-on is enabled, you can no longer enable Two-Factor Authentication, and vice versa. Previously, in some cases, you could enable both features, which is not a supported configuration.</li> </ul>
<b>Application Persistence</b>	<ul style="list-style-type: none"> <li>Updating the Application Persistence policy configurations in a customized policy group no longer prevents the collection of Application Persistence information from devices in the global policy group.</li> </ul>
<b>Authentication</b>	<ul style="list-style-type: none"> <li>If a user's email address includes one or more special characters (except a plus symbol [+]), those users can now successfully reset their password.               <hr/> <p><b>NOTE</b> Note that this fix does not apply to the plus symbol (+). A fix for this special character will be available in a future hotfix.</p> <hr/> </li> <li>If the name of an Absolute account includes a special character, such as an en dash (–), users can now successfully log in to the console.</li> <li>When you configure Single Sign-On in the Administration &gt; Account Settings area, you can now successfully download the Certificate File and the Metadata File for your Absolute account.</li> </ul>
<b>Dashboard</b>	<ul style="list-style-type: none"> <li>The License Consumption widget on the Home dashboard now contains a new field, <b>Unlicensed Devices</b>, which shows the number of devices in the unlicensed policy group. Devices are automatically added to this default policy group when a product licenses expires, or if you add new devices to your account when there are no more licenses available in the global policy group. For more information about the Unlicensed Devices field, see <i>Viewing the Home dashboard</i> in the online Help.</li> </ul>
<b>Custom Fields</b>	<ul style="list-style-type: none"> <li>When you try to import date-based Custom Field data in a format where the year is two digits (for example 06/12/18), which is an unsupported format, the data is no longer imported. Previously, the century showed in reports as "00" (for example, 0018).</li> <li>When you paste a value in a Custom Field, you can now save your change.</li> <li>When you update the value in a device's Custom Field, You can now add devices to a static device group by filtering the device list by the new Custom Field value.</li> </ul>

Feature/Area	Improvements and fixes
<b>Device Freeze</b>	<ul style="list-style-type: none"> <li>For accounts that are configured to use the Classic version of Device Freeze and include a large number (+150K) of devices, you can now select devices in a report and successfully submit a Device Freeze request.</li> </ul>
<b>Device Usage data collection</b>	<ul style="list-style-type: none"> <li>The Absolute agent now detects and uploads device usage information more consistently and shows it in widgets and reports.</li> </ul>
<b>Email notifications</b>	<ul style="list-style-type: none"> <li>Email notifications for Absolute 7 Device Freeze requests now include the following device information associated with the request: Asset Number, Serial Number, Make, Model, and IMEI (applies to Android devices only).</li> </ul>
<b>Event History</b>	<ul style="list-style-type: none"> <li>The Absolute Reach feature no longer needs to be enabled in your account for you to view a device's Event History page in Device Details.</li> </ul>
<b>Hardware data collection</b>	<ul style="list-style-type: none"> <li>On devices running Windows 10 and .NET Framework 4.0 or higher, the Absolute agent now successfully uploads the latest hardware information to the Absolute console.</li> <li>When hardware information changes on a device, the Absolute agent now always detects and uploads the new data and shows it in reports.</li> </ul>
<b>Localization</b>	<ul style="list-style-type: none"> <li>When you view the Absolute console in Spanish, you can now edit the Department field in the Administration &gt; Data &gt; View and Edit Device Fields area.</li> </ul>
<b>Policies</b>	<ul style="list-style-type: none"> <li>If you attempt to deactivate an existing Application Persistence policy by deactivating all of its individual application policies, including Microsoft SCCM, you no longer get an error and the policy is now deactivated.</li> <li>When you update a policy configuration for the global policy group and the group contains a large number of devices (more than 100K), the policy configuration is now updated on the group's devices.</li> <li>When you create a new policy group and add devices to it, the Geolocation policy, which is not available in Absolute 7.3, no longer shows on the devices' Device Details &gt; Policies tab.</li> <li>When you activate the Endpoint Data Discovery (EDD) policy for a Windows device, under no circumstances does an Absolute Software Endpoint Agent error message show on the device when the EDD component of the Absolute agent is installed.</li> </ul>
<b>Script Library</b>	<ul style="list-style-type: none"> <li>The following Absolute scripts, which you can run on your Windows devices, are now available in the Script Library: <ul style="list-style-type: none"> <li>Add Firewall Application Rules</li> <li>Disable Windows Update Sharing</li> <li>Email Failed Windows Updates</li> <li>Enable DHCP for DNS</li> <li>Flush ARP tables</li> <li>Flush DNS Resolver Cache</li> <li>Release / Renew IP Address</li> <li>Remove Firewall Application / Port Rules</li> <li>Reset the Firewall Advanced Firewall Settings</li> </ul> </li> </ul>

Feature/Area	Improvements and fixes
<b>Full-Disk Encryption Status</b>	<ul style="list-style-type: none"> <li>• If the following Full-Disk Encryption products are installed on a device, they are now detected and show on the Full-Disk Encryption Status report: <ul style="list-style-type: none"> <li>◦ Dell Encryption version 8.17 or 8.18</li> <li>◦ Microsoft BitLocker, when it is installed on a device running Windows 10 Pro for Workstations (64 bit)</li> <li>◦ Trend Micro Encryption Management for Microsoft BitLocker</li> </ul> </li> <li>• If HP Drive Encryption 8 is installed on a device, the device's encryption status now shows on the Full-Disk Encryption Status report. Previously, the product showed in the report but with no status.</li> <li>• If you are using McAfee Drive Encryption 7.x on your devices to detect the encryption status of Opal drives, the encrypted drives are now reported as encrypted on the Full-Disk Encryption Status report.</li> </ul>
<b>Reports</b>	<ul style="list-style-type: none"> <li>• The date and time shown in the Last Connected (UTC) report column is now consistently up-to-date for all devices.</li> <li>• Newly enrolled devices now consistently show in Absolute reports. Previously, for some Absolute accounts, the devices were included in only Classic reports.</li> <li>• When Windows Defender is detected on a device, the following information about this software now shows on the Anti-Malware report: Version, Definition, Definition Date, Last Updated (UTC). Previously, only the Product Name showed.</li> <li>• When you add the Enrolled Date (UTC) column to a report: <ul style="list-style-type: none"> <li>◦ An enrollment date and time now shows for existing devices instead of two em dashes (— —).</li> <li>◦ The correct enrollment date <i>and time</i> now shows for newly activated devices.</li> </ul> </li> </ul>
<b>User Awareness Tech Preview</b>	<ul style="list-style-type: none"> <li>• The User Awareness Tech Preview is now concluded. If the Absolute products you purchased included this feature, you'll now see that: <ul style="list-style-type: none"> <li>◦ The User Awareness area is no longer available.</li> <li>◦ The User Awareness icon  is removed from the Navigation bar.</li> <li>◦ The User Awareness policy is no longer available for activation in the Policy Groups area.</li> <li>◦ The User Risk widget is removed from the Home Dashboard.</li> </ul> </li> </ul>
<b>User Management</b>	<ul style="list-style-type: none"> <li>• You can no longer complete a request on the Invite User dialog without first clicking <b>Done</b> in the Device Group drop-down dialog. Previously, if Done was not clicked, the user could not log in to the console.</li> </ul>

## Contacting Technical Support

If you have difficulty using the Absolute console or any of its components, contact Absolute Technical Support. We welcome your questions, comments, and feature requests. Visit us at [www.absolute.com/support](http://www.absolute.com/support) and follow the instructions on the page to contact Technical Support in your region.

## Copyright Information

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