

Absolute 7.3.2 Release Notes

This document describes the software changes included in Service Pack 2 of Absolute 7.3. It also describes the changes included in all hotfixes since the release of Service Pack 1.

These software changes introduce performance, security, data integrity, and usability improvements that enhance the responsiveness, reliability, and ease of use of the system. In addition, they also introduce the following enhancements, improvements, and fixes to existing features and functionality:

NOTE Depending on the [Absolute licenses](#) associated with your account, some of the following improvements and fixes may not be available to you.

Feature/Area	Improvements and fixes
Absolute agent	<ul style="list-style-type: none"> • A number of software changes were introduced to make the Absolute agent more robust. • When agent connections to the Absolute server pass through a proxy server, Windows devices now consistently connect to the Absolute Monitoring Center. • When you download the Mac agent package from the Agent Management area in Administration, the package filename now includes your Absolute account number. For example, if your account number is 150010, the filename of the downloaded package is <code>AbsoluteAgent7.3-150010.pkg</code>.
Alerts	<ul style="list-style-type: none"> • On the Create and Edit Alerts page, when you want to select devices in a specific device group to apply an alert to, only those devices that belong to the selected group are now available for selection instead of all devices in your account.
Authentication	<ul style="list-style-type: none"> • Users with email addresses that contain a single quote (') can now successfully log in to the Absolute console.
Chromebook support	<ul style="list-style-type: none"> • You can now request that Device Usage information is uploaded from your Chromebook devices more frequently than daily. You may want to consider requesting more frequent uploads if your account's devices are routinely used by multiple users throughout the day. More frequent uploads enable all users' device usage information to be uploaded on a daily basis, not just the information for the user who last logged in before the daily upload. To request more frequent uploads, contact Absolute Technical Support. • An issue has been resolved in which the Absolute console may have shown multiple active records (Identifiers) for a single Chromebook device.
Custom Fields	<ul style="list-style-type: none"> • You can now create a Custom Device Field that includes parentheses () in the field name.
Data Delete	<ul style="list-style-type: none"> • When you select the Custom Policy option in a Data Delete request but fail to select a specific custom policy before clicking Continue, you are now shown a warning message indicating that the field is required. Previously, a site error occurred. • If an account is not licensed for the Data Delete feature, the Delete Data option no longer shows in the Device Actions menu on a device's Device Details page.

Feature/Area	Improvements and fixes
Device Groups	<ul style="list-style-type: none"> When a user is assigned to a specific (Classic) Device Group, the user can no longer view the Device Details pages of devices that do not belong to that device group. After you create a new device group using the  icon on the quick access toolbar, the Device Groups area now shows so that you can work with the new group. Performance in the Device Management > Device Groups area is improved.
Device Unenrollment	<ul style="list-style-type: none"> You can now use the Upload File for Bulk Device Action option on the quick access toolbar to unenroll <i>thousands</i> of devices in a single request. <hr/> <p>NOTE The uploaded file is still limited to a maximum size of 2048 KB, which in turn limits the number of devices.</p> <hr/> <ul style="list-style-type: none"> You can now successfully submit an Unenroll Device request for more than 2000 devices without the system timing out before your request is processed.
Device usage collection	<ul style="list-style-type: none"> Resolved an intermittent issue in which the device usage information uploaded from devices couldn't be processed and shown in Device Usage widgets and reports because the uploaded package was invalid.
Endpoint Data Discovery (EDD)	<ul style="list-style-type: none"> The Tokens column on the Device Details > Endpoint Data Discovery page is now labelled Match Score to more accurately reflect the values in the column. The EDD policy no longer shows on a device's Device Details > Policies page if the Absolute product licenses associated with your account do not include support for the EDD policy. You can now successfully save an EDD policy configuration when you set the scan schedule for a Delta scan to Daily and then change it to Weekly before clicking Save. When a Delta scan is currently running on a device, the status bar now displays correctly in the Endpoint Data Discovery section of the Device Details > Policies page. After you create a new custom EDD rule and click Publish to Device Policies, the rule is now available to be added to an EDD policy without refreshing the browser page. When you edit a custom rule, the updates are now deployed on the next agent connection to all devices with EDD policies that use the rule. EDD scans have been enhanced to reduce the number of false positives reported in EDD scan results uploaded to the console.
Freeze Device	<ul style="list-style-type: none"> Eligibility for a Freeze action is now also based on the Absolute product license assigned to a device. If a device is not licensed for the Freeze feature, License Upgrade Required now shows for the device in the Eligibility column of the Eligibility for Freeze dialog page. If your account uses RSA SecurID tokens to authorize security actions, the correct error message now shows when a user without an assigned token attempts to submit a Cancel Freeze request or an Unfreeze request. <hr/> <p>NOTE This fix applies to only those Absolute accounts that are using the Classic Device Freeze feature.</p> <hr/>

Feature/Area	Improvements and fixes
Full-Disk Encryption Status	<ul style="list-style-type: none"> The Encryption Status field now shows on a Mac device's Device Details page.
General	<ul style="list-style-type: none"> If you use Internet Explorer version 11.1.17134.0 to view the Absolute console, the console interface now uses the correct font. An issue has been resolved that caused intermittent 504 Gateway Timeout errors when the system was trying to load a page in the Absolute console.
Hardware data collection	<ul style="list-style-type: none"> The date and time shown in the Last Connected (UTC) report column is now consistently up-to-date for all devices, including devices without any enabled Absolute 7 agent components. When the BIOS version changes on a Windows device, it no longer takes up to a month for the new version to show in reports and the device's Device Details page. An issue has been resolved that caused hardware data for new devices to show in Classic reports but not in Absolute 7 reports.
License Management	<ul style="list-style-type: none"> Expired products that are not assigned to a policy group no longer show in the License Consumption widget. If the product license assigned to the global policy group expires, prompting all of its devices to move to the unlicensed policy group, the Assign Licenses button is now available in the global policy group so that you can assign a different (active) license.
Mac support	<ul style="list-style-type: none"> The following hardware information is now available in the System Information section of a Mac device's Device Details page: <ul style="list-style-type: none"> System Integrity Protection Status The following hardware information is now available on a Mac device's Device Details > Hardware pages: <ul style="list-style-type: none"> Memory: Part Number, Type, Status Camera: ID, Name, Model
Public APIs	<ul style="list-style-type: none"> After a new release of Absolute, it is no longer necessary for a user with access to the public APIs to log in to the Absolute console before they create new Device Reporting API requests.
Reports	<ul style="list-style-type: none"> In the Show/Hide Columns dialog of the Event History report, only one instance of the Event Details > Freeze Event Type column is now available to be included in the report. When you filter a report by Usage Level, and you set the condition to equal to or not equal to, you can now select one of the four levels from a drop-down field instead of typing the name of the Usage Level in the Value field. When you filter a report by a Local IP Address range, the filtered results no longer include devices with no detected Local IP Address (shows in the report as — —). When you filter a report using a date-based filter, the Calendar tool now works as expected when you use one of the following conditions: <ul style="list-style-type: none"> Greater than Less than Greater than or equal to Less than or equal to If the Absolute console is open in Microsoft Edge version 42.17134.1.0, existing Device Analytics reports now display correctly and you can edit them.

Feature/Area	Improvements and fixes
Script Library	<ul style="list-style-type: none"> • The following Absolute scripts, which you can run on your Windows devices, are now available in the Script Library: <ul style="list-style-type: none"> ○ Back up and Clear Hosts File ○ Enable/Disable Administrative Shares ○ Kill Windows Process ○ Remove Windows File Share ○ Remove Windows Service ○ Restore the Previous Hosts File Version ○ Set Event Viewer Log Sizes ○ Set Local Administrator Password ○ Stop Windows Process
User Management	<ul style="list-style-type: none"> • If the Session Timeout dialog shows and you click Renew Session when there is only 1 second remaining before your session is terminated, your session is now renewed. You are no longer logged out. • The following options are no longer available in the Default User Session Timeout field in User Preferences: 120 minutes, 180 minutes. The available options are now 20 minutes and 60 minutes. <hr/> <p>NOTE If this setting in your user profile was set to either 120 or 180 minutes, it is now set to 60 minutes.</p> <hr/>

Contacting Technical Support

If you have difficulty using the Absolute console or any of its components, contact Absolute Technical Support. We welcome your questions, comments, and feature requests. Visit us at www.absolute.com/en/support and follow the instructions on the page to contact Technical Support in your region.

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