

Absolute 7.2 Release Notes

Absolute 7.2, Service Pack 2

Service Pack 2 introduces some performance, security, and usability improvements that enhance the responsiveness, reliability, and ease of use of the system.

The following fixes to existing features and functionality are also introduced in Service Pack 2, or a hotfix released after the release of Absolute 7.2, Service Pack 1:

NOTE Depending on the [Absolute licenses](#) associated with your account, some of the following improvements and fixes may not be available to you.

Feature /Area	Improvements and Fixes
Absolute agent	<ul style="list-style-type: none"> You can now successfully generate and download the Absolute agent for Mac devices from the Agent Management page in the Administration area.
Data collection and reporting	<ul style="list-style-type: none"> CPU usage no longer spikes when the Absolute agent is in the process of collecting software data from a Windows device. When any of the following data points change on a Windows or Mac device, the new value is now reflected more promptly on the device's Hardware page and on Absolute reports: <ul style="list-style-type: none"> Username Device name Serial number Public IP Private IP <p>Previously, it may have taken up to 30 days to see the change in the console.</p>
Dashboards	<ul style="list-style-type: none"> The following components, which now contain stale data, are removed from the Home Dashboard and the Device Management Dashboard: <ul style="list-style-type: none"> SCCM widget SCCM percentage circle in the Overview widget <p>These components were based on data collected by the SCCM policy, which was deprecated when the Application Persistence : Microsoft SCCM policy was introduced in Absolute 7.2. Note that you can still view historical SCCM information in the SCCM Status report in the Find Devices area.</p> <p>For more information about configuring and enabling the Application Persistence : Microsoft SCCM policy, see <i>Configuring Application Persistence: Microsoft SCCM policies</i> in the online Help.</p>
Device Freeze	<ul style="list-style-type: none"> When you've completed all required fields on the (Classic) Request Device Freeze page and then select the Send me status updates for each device option, the Submit button no longer becomes unavailable (greyed out).

Absolute 7.2, Service Pack 1

The following fixes to existing features and functionality are introduced in Service Pack 1, or a hotfix released after the release of Absolute 7.2.

NOTE Depending on the [Absolute licenses](#) associated with your account, some of the following feature enhancements may not be available to you.

Features and enhancements

Service Pack 1 introduces the following new features and feature enhancements:

- **Downloading the Absolute agent.** You can now download supported versions of the Absolute agent for both Windows devices and Mac devices from the Agent Management page in the Administration area. For more information, see *Downloading the Absolute agent for Windows and Mac devices* in the online Help.

For more information about installing the Absolute agent on your devices, see the *Administrator's Guide for Absolute Agent*.

NOTE To download the Absolute agent for Android devices or the Chromebook Extension for Chromebook devices, you can continue to go to the Download Packages page in the Administration area. For more information, see the *Absolute User Guide*.

- **Application Persistence:** Application Persistence policies, which collect information about the functional status of third party applications installed on your Windows devices, now support the following third party application:
 - Cisco AnyConnect® Secure Mobility Client

When these policies are enabled in your policy groups, Application Persistence reports and widgets now show persistence information about this application.

For more information, see *About Application Persistence: Cisco AnyConnect Secure Mobility Client policies* in the online Help.

Improvements and fixes

Service Pack 1 introduces some performance, security, and usability improvements that enhance the responsiveness, reliability, and ease of use of the system.

This release also introduces the following improvements and fixes to existing features:

Feature /Area	Improvements and Fixes
Absolute Agent	<ul style="list-style-type: none"> • After the Absolute agent is installed on a device with Microsoft BitLocker enabled, a message now shows on the device if: <ul style="list-style-type: none"> ○ the device is newly activated ○ a user is logged in during the agent activation process The message also shows if a user is logged in during the agent <i>deactivation</i> process, which occurs when a device is unenrolled from Absolute. <p>The message states that the device needs to be restarted. Users have the option of restarting immediately or postponing the restart for two hours. If the user postpones the restart or closes the dialog, the device restarts in two hours without any further prompts. If the user logs off the device before restarting, the device is automatically restarted.</p>

Feature /Area	Improvements and Fixes
Absolute Agent (continued)	<p>NOTE Depending on the configuration of your account, this software change may not be applicable.</p> <ul style="list-style-type: none"> Version 3255 of the Absolute agent for Android is now available. You can download the agent from the Download Packages page in the Administration area. If a user happens to be logged in to a Windows device when an Absolute agent component crashes, the user no longer sees a Windows dialog stating that an application has stopped working.
Hardware data collection	<ul style="list-style-type: none"> On Mac devices running macOS 10.13, CPU usage no longer spikes when the Absolute agent is in the process of collecting hardware data from a device. On Windows devices, the Absolute agent now detects the SSID of each network adapter. You can view this information on a device's Hardware > Network page or by adding the Network SSID column to a report.
Device Usage collection	<ul style="list-style-type: none"> The Device Usage information that shows in the console is now more accurate. The Absolute agent now tracks the amount of time that a device is unlocked; previously, the agent monitored only keyboard and mouse activity. As a result, all report columns and fields labelled Keyboard and Mouse Activity are now labelled Device Activity. This fix applies to Windows, Mac, and Chromebook devices.
Department	<ul style="list-style-type: none"> When you add department names to the Drop-down List Values field of the Edit Fixed Device Field dialog, each name is now limited to a maximum length of 50 characters. This change was required to ensure that Department names are compatible with Classic reports.
Data Delete	<ul style="list-style-type: none"> When you submit an End of Life Data Delete request, you can now select a value of 1, 3, or 7 in the Number of Data Overwrites field.
Import Data	<ul style="list-style-type: none"> When you import a file of device information that contains null values for the "Assigned User E-mail" field, the field for the applicable devices is now updated to be blank in the console.
Policy groups	<ul style="list-style-type: none"> You can now configure the Endpoint Data Discovery (EDD) policy in the Global policy group and activate it on the group's devices. You can also perform an on-demand EDD Scan from the policy group's Devices page. If you select a large number of devices to add to a policy group and then manually clear the selection of more than 100 devices, you now receive a warning message stating that the action is not supported. Previously, you received an error message and none of the devices were added to the policy group.
Public APIs	<ul style="list-style-type: none"> When a user's user role or assigned device group changes, the user can now successfully submit a request to the Device Reporting API without first logging in to the Absolute console.
Reports	<ul style="list-style-type: none"> If Cisco® Advanced Malware Protection (AMP) is installed on your Windows or Mac devices, it is now detected and shows on the Anti-Malware report. When you export a Software Reporting Data report that contains over 300,000 records, the report export is now processed more quickly and all records are included.
Scripts	<ul style="list-style-type: none"> On devices running the Windows 7 operating system and PowerShell 2.0, you can now successfully pass a null value for a Custom Device Field when you include the field in your Absolute Reach script.

Absolute 7.2

Absolute 7.2 is an incremental feature release that builds on Absolute 7.1 and offers new features, feature enhancements, improvements, and fixes.

Features and enhancements

Absolute 7.2 introduces the following new features and feature enhancements:

NOTE Depending on the [Absolute licenses](#) associated with your account, some of the following feature enhancements may not be available to you.

- **Absolute Reach enhancements:** The following enhancements are now available:
 - You can now edit scripts after you've uploaded them to the Script Library. You can edit the Script Name and Description fields, and script configurations. You can also replace the PowerShell or Bash script with a new script file, or add a second script.
For more information, see *Editing scripts* in the online Help.
 - You can now add code to a PowerShell script to do the following:
 - Show script output in Custom Device Fields in the Absolute console. After the script runs on your devices, the output is uploaded to the Absolute database. You can then add the applicable Custom Device Fields to a report to view the script output.
 - Show parameters as labeled user-input fields in the Run Script wizard. When users use the wizard to create Script requests, they can enter a value for a script parameter directly in a labeled field.
For more information, see *PowerShell guidelines* in the online Help.
 - The Run Script wizard now includes the following enhancements:
 - The wizard contains a new page, Select Script, where you can search for the script you want to run or upload a new script.
 - The wizard's Set Script Configurations page now includes a new setting, **Run 32-bit version**. Select this setting if you want run the script using the 32-bit version of PowerShell on a 64-bit Windows device.

Also, the Preview box on this page is now smaller and in a less prominent location on the page. You can resize the Preview box to help you review its contents. These enhancements also apply when you're viewing a script in the Script Library.

- **Application Persistence:**
 - **Application Persistence policies**, which collect information about the functional status of third party applications installed on your Windows devices, now support the following third party applications:
 - McAfee® ePolicy Orchestrator®
 - Microsoft® System Center Configuration Manager (SCCM)

When these policies are enabled in your policy groups, Application Persistence reports and widgets now show persistence information about these applications.

For more information, see *About Application Persistence: McAfee ePolicy Orchestrator policies* and *About Application Persistence: Microsoft SCCM policies* in the online Help.

Important considerations for existing customers

With the introduction of the Application Persistence: Microsoft SCCM policy, all existing SCCM reporting and remediation capabilities within the console are now redundant. As a result, your Absolute account may be affected in the following ways:

- If the SCCM Status policy was activated in any of your policy groups, you'll notice that the policy is now removed and an Application Persistence: Microsoft SCCM policy, with the same reporting capabilities, is added to these policy groups. Note that the SCCM Status report is still available in the Find Devices area if you want to view historical SCCM Status data.
- If (Classic) SCCM Status and Repair is enabled in the Administration > Account Settings area, or on a device's Device Summary page, these configurations are unaffected by the release of the Application Persistence: Microsoft SCCM policy and the Absolute agent will continue to report on and repair your *existing* SCCM clients (SCCM Status and Repair no longer supports newly activated devices).

However, we recommend that you disable (Classic) SCCM Status and Repair and activate the Application Persistence: Microsoft SCCM policy in one or more policy groups. Note that if you leave the (Classic) SCCM Repair option enabled, the Application Persistence: Microsoft SCCM policy can't perform any repairs (or re-installations), even if you select one of the policy's repair options. For more information about disabling SCCM Status and Repair, see the *Absolute User Guide*.

- **Application Dashboard:** The following dashboard widgets now include additional information about the status of persisted applications:
 - **Application Persistence Summary widget:** You can now view the proportion of devices that are reporting a Non-Compliant status, or a Compliant status. For each application, you can now see the total number of reporting devices. You can also hover over the red bar in the bar graph to view a breakdown of the issues (for example, service issue or registry key issue) that led to a Non-Compliant status.
 - **Application Persistence Device Ranking widget:** You can now view the total number of devices on which the Absolute agent attempted to repair or reinstall a persisted application during the last 30 days.

Also, for each device in the bar graph, you can now:

- Hover over the blue bar to view a breakdown of the types of repairs (for example, service restarted)
- Hover over the purple bar to view a breakdown of the types of reinstallations (for example, Ran Locally Cached Installer) that were attempted

For more information about these widgets, see *Viewing the Applications Dashboard* in the online Help.

- **Application Persistence reports:** For each persisted application, you can now add the following columns to reports:
 - Last Known Healthy Date (UTC): shows the date when the Absolute agent last detected that the application was functioning correctly
 - Last Known Unhealthy Date (UTC): shows the date when the Absolute agent last detected that the application wasn't functioning correctly

For more information, see *Application Persistence report* in the online Help.

- **Absolute agent version control:** If you want to test a new version of the Absolute agent before applying it to your Windows and Mac devices, you can now use configurations in the Absolute console to remain on the current version of the agent and upgrade to a new version only after you've tested it on a set of test devices.

A new area, **Agent Management**, is now available in the Administration area. Use the configuration in this area to turn off automatic agent upgrades. Then, when a new version of the agent is released, you can deploy the new version to a policy group of test devices and test the new version. If, after testing, you want to deploy the new version to all of your devices, you can set the new version as the default version and your devices will be upgraded automatically. If you don't want to upgrade, simply delete the policy group of test devices. The test devices are moved to the global policy group.

Important considerations

Before you enable agent version control, we recommend that you carefully consider the following implications of this action:

- The current version of the Absolute agent is assigned to all *Windows* and *Mac* devices in your account, including newly activated devices. When new versions of the agent are released, *your devices are not upgraded*.
- Assigning an agent version to your devices prevents agent upgrades, but it does not prevent the upgrade of the Absolute console. Therefore, as new versions of Absolute are released, there may be features and functionality available in the console that are not supported by your assigned agent version.
- Your account can remain assigned to an agent version for up to four minor agent releases, or approximately one year. At that time, you will need to upgrade to a newer version.

For more information enabling agent version control, see *Controlling Absolute agent upgrades* in the online Help.

NOTE Agent Release Notes for agent versions 7.1 and 7.2 are available. You can access these resources directly from the Agent Management page, or by clicking **Release Notes** on the Documentation page in the Help and Support area.

- **Absolute license management:** This release introduces the first phase of Absolute's new license management feature. The feature includes the following key capabilities, which enable you to manage your purchased licenses in the Absolute console:

- You can now use the Policy Groups page in the Policies and Alerts area to manage the base and add-on licenses purchased by your organization. A new button, **Assign Licenses**, is available on a policy group's Settings page, which you can click to open the Assign Licenses page and assign Absolute licenses to your policy groups.

To help you get started with this new feature, *Absolute has preassigned a base license* to your global policy group. Your first steps depend on the base licenses associated with your account, and whether you've created customized policy groups.

For more information about managing your licenses in the Absolute console, see *Getting started with license management* and *Assigning product licenses to policy groups* in the online Help.

- When you create a new policy group, you now need to assign a base license to the group. Only those policies associated with the assigned license become available for activation in the policy group. Also, when you add devices to a policy group, the number of consumed licenses now shows on the dialog.

For more information, see *Adding policy groups* and *Adding devices to policy groups* in the online Help.

- A new widget is now available on the Home dashboard. Use the **License Consumption** widget to view information about the consumption of Absolute product licenses associated with your account, including the number of licenses that are oversubscribed.

For more information, see *Viewing the Home dashboard* in the online Help.

- On the Settings page in the Policy Groups area, you can now view the current license information for a policy group. The following columns are now available:
 - **Licenses:** shows the base license, and any add-on licenses, assigned to the policy group
 - **License Status:** indicates the account-level status of each license. If a license is oversubscribed, the number of oversubscribed licenses shows.

For more information, see *Viewing a policy group's policies and assigned licenses* in the online Help.

- **Android support:** Version 3252 of the Absolute agent for Android is now available. This version of the agent needs to be installed if your Android devices are running the Android™ 8 Oreo operating system. You can download the new agent from the Administration > Download Packages area.
- **Chromebook support:** Version 2453 of the Chromebook extension is now available. You can download the new extension from the Administration > Download Packages area.
- **Dashboard widget:** A new widget is now available on the Device Management Dashboard and the Home Dashboard. Use the **Device Activity** widget to view an overview of daily device usage, averaged over the past 30 days. It also breaks down the data by device operating system. The widget applies to only those Windows, Mac, and Chromebook devices with an active Device Usage policy.


For more information, see *Viewing the Home dashboard* in the online Help.

- **Departments:** You can now update the list of departments that are available in the Absolute console by editing the Department Fixed Device Field directly. For more information, see *Managing Device Fields* in the online Help.

As a result of this change, the **Departments** link is no longer available in the Administration > Data area. All other functionality related to Departments remains unchanged.


- **Device Usage:**
 - **Device Usage policy:** The Absolute agent now more accurately detects the usage of a device. Previously, activity was based on keyboard and mouse movements, but it is now determined by the total time per day that a device's screen is unlocked.
 - **Active Devices report:** A new column, Average Daily Usage, is now available by default in the Active Devices report. It shows the average daily usage of a device over the past 30 days, expressed in total hours and minutes.
 - **Device Details page:** Two new fields, Average Daily Usage and Usage Level, are now available in the header of a device's Device Details page. Average Daily Usage shows the average daily usage of a device, averaged over the past 30 days and expressed in total hours and minutes. Usage Level is based on Average Device Usage and shows one of the following values: Heavily Used, Moderately Used, Lightly Used, or Not Used.

These enhancements apply only to Windows, Mac, and Chromebook devices with an active Device Usage policy.

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- **Endpoint Data Discovery (EDD):** You can now let a device's battery level determine when an EDD scan runs. A new configuration, **Auto Pause Setting**, is now available on the Configure EDD dialog. You can select one of the following options:
 - Scan at any battery level
 - Scan while battery level is above the following percentage
 - Never scan while on battery powerFor more information, see *Configuring Endpoint Data Discovery policies* in the online Help.
 - **Device Freeze enhancements:**
 - If you want to include images in your Device Freeze messages, you can now upload and store them in an image library associated with your Absolute account. To access the image library when you're creating a Freeze message, click  in the toolbar. For more information, see *Adding Freeze messages* in the online Help.
 - A new Freeze-related column is available in Show/Hide columns. Add the **Device Freeze Conditions** column to a report to view the status of all outstanding Freeze requests for your devices.
 - The reporting of Freeze request status changes in the Event History report is now simplified. As a result, fewer Freeze event records show in the report and a request's status changes are easier to follow.
 - **Global policy group:** Although we recommend that you create customized policy groups to activate policies on your devices, you can now activate policies in the global policy group.

NOTE You can't activate the Endpoint Data Discovery policy in the global policy group. Also, if the Hardware policy is not activated by default in your global policy group, you can't activate it.

For more information, see *About the global policy group* in the online Help.

- **Software Catalog:** The Software Catalog feature, which was available from the Applications > Reports sidebar, is now located on its own page in the Applications area. To access the Software Catalog, click  > Software Catalog.
- **Custom Device Fields:**
 - In the Administration > Data area, the performance and usability of Custom Device Field functionality is improved.
 - The Import Custom Device Field Data page now has a new look and feel and the import workflow is improved. Also, you can now view the status of your import by clicking the Notifications indicator in the main toolbar. For more information, see *Viewing notifications* in the online Help.

NOTE The following pages are no longer available in the Administration > Import/Export area:

- Import Data Status
- Export Data
- Export Data Status

The Export Data pages are no longer required because you can export Absolute reports directly from the report, edit the exported file's data, and then import the file.

- **Upload File for Bulk Device Action:** You can now create a Static Device Group by uploading a `.csv` or `.txt` file of device identifiers. The uploaded file can contain up to 10,000 devices.

NOTE In the current release, you can't create the group as a child of a folder or another device group.

For more information, see *Submitting a bulk device action request* in the online Help.


Improvements and fixes

Absolute 7.2 introduces numerous performance, security, and usability improvements that enhance the responsiveness, reliability, and ease of use of the system.

This release also introduces the following improvements and fixes to existing features:

NOTE Depending on the Absolute products associated with your account, some of the following improvements and fixes may not be available to you.

Feature/Area	Improvements and fixes
Absolute announcements	<ul style="list-style-type: none"> When there are new announcements, a red indicator now shows on the Announcements icon on the main toolbar. The indicator shows the number of new unread announcements.
Absolute agent	<ul style="list-style-type: none"> The Absolute agent components responsible for data collection are now improved. As a result, all Absolute reports that show hardware, software, and/or device usage information contain more accurate and up-to-date data. When the Software policy is activated on a Mac device, a <code>Run SDC install command. . . %</code> file is no longer added to the root directory. On a Mac device, agent components will no longer crash as a result of excessive memory usage.
Application Persistence	<ul style="list-style-type: none"> The information in the Status Details column is now improved. When an application is <i>not</i> detected on a device, the column simply shows that the expected application and version were not found. If a Repair option is enabled, the column also shows whether the application was successfully repaired or reinstalled. When an Application Persistence: ESET Endpoint Antivirus policy is configured as follows, the AP component now reinstalls the application if it was uninstalled from a device: <ul style="list-style-type: none"> The Report, repair, and reinstall option is selected The ESET Endpoint Antivirus installer does not require an <code>install.ini</code> file, so no <code>.ini</code> file is uploaded to the policy configuration.
Chromebook support	<ul style="list-style-type: none"> When you are adding or editing a Google account's organizational units on the Select Organizational Units dialog in Account Settings, the organizational unit names are no longer hyperlinked. Previously, if you clicked a link, the Continue button on the dialog became disabled and you couldn't save your changes. A Chromebook device's Asset ID and most recent username are now synced directly from the Google Account to the Absolute console. Asset ID shows in the Asset Number field and the username shows in the Assigned Username field. You can view these values on a device's Custom Fields page in Device Details. We recommend that you avoid editing the values in these fields.
Classic reports	<ul style="list-style-type: none"> When you filter the Device Readiness Report and export it, now only the filtered results are exported. In the results grid on the Call History report, the vertical bar that separates current information from last call information is now in the correct location.
Device Groups	<ul style="list-style-type: none"> Removing a device from a Classic Device Group now updates the group's Last Modified date and time on the Device Groups page.
Device Summary page	<ul style="list-style-type: none"> The Force a call button in the RTT-IP section of the page is now labeled Request Full Inventory Scan to more accurately reflect the function of the button.
End User Messages	<ul style="list-style-type: none"> When you send a custom end user message to a device, and the message doesn't contain any Custom Fields, the device user can now successfully acknowledge the message by clicking the Submit button.

Feature/Area	Improvements and fixes
Endpoint Data Discovery	<ul style="list-style-type: none"> • The Endpoint Data Discovery Match Scores widget no longer shows recently deleted policy groups. In addition, if a device is moved to a policy group without an activated EDD policy, that device's Match Scores are no longer included in the original policy group's total Match Score. • When EDD matches are detected in a cloud storage folder on a device, a value of Yes now shows in the Cloud Storage column in the Data Risk Assessment report, in all cases. • You can now search for items in the following areas of the console: <ul style="list-style-type: none"> ○ Data Protection > Endpoint Data Discovery ○ Data Protection > Endpoint Data Discovery > Rules To search for an item, click  near the bottom of the sidebar to open the Search field and begin typing the name of the item. The list of items in the sidebar updates dynamically as you type.
Full-Disk Encryption Status and Anti-Malware reports	<ul style="list-style-type: none"> • For devices running the Windows 10 Pro N operating system with BitLocker enabled, Bitlocker is not supported no longer shows in the Status column of the Full-Disk Encryption Status Report (in Classic Reports). Similarly, Not Detected no longer shows in the Encryption > Status column of the Full-Disk Encryption Status report. In each report, the detected encryption status now shows. • When DiskCryptor is detected on a device and the self-encrypted drive is enabled, DiskCryptor is now reported correctly in Full-Disk Encryption Status reports. • When the main drive is encrypted on a Windows device, but a secondary drive is not, the device is now reported as Encrypted in the Encryption > Status column of the Full-Disk Encryption Status report. • When CylancePROTECT[®] is installed on a Windows or Mac device, it is now detected consistently and shows on the Anti-Malware report. • When McAfee Endpoint Security (version 10) is installed on a Mac device, it is now detected and shows on the Anti-Malware report.
Help and Support	<ul style="list-style-type: none"> • When you access the Absolute Community site from the Support page, and then log out of that site while remaining logged in to the console, you can now return to the site again. Previously, when you clicked an Absolute Community link on the Support page to return to the site, you were redirected to the console's Home page.
Language support	<ul style="list-style-type: none"> • The Absolute console no longer supports Turkish. The language has been removed from the language drop-down field on the Login page and from the Default Language and Locale field for a user profile. • The Absolute announcements calendar is now presented in the same language as the Absolute console; previously, it was always in English.
Login page	<ul style="list-style-type: none"> • The Activate New Account link, which is no longer applicable, is removed from the Login page. • If you inadvertently enter space characters before or after your email address, the spaces are now trimmed and you are successfully logged in to the Absolute console.

Feature/Area	Improvements and fixes
Report improvements	<ul style="list-style-type: none"> ● The performance of the Report Export feature is vastly improved. You can now successfully export millions of records within a number of minutes. ● The Last Connected (UTC) column now consistently shows the correct date and time. ● You can now select devices and initiate a device action from the following reports: <ul style="list-style-type: none"> ○ Full-Disk Encryption Status ○ Anti-Malware ○ SCCM Status <p>In addition, on reports where there are no device selection checkboxes, the Device Actions button no longer shows.</p>
Security and Device Actions	<ul style="list-style-type: none"> ● When a Device End of Life Data Delete request is processed successfully on a device, the following events now occur as expected: <ul style="list-style-type: none"> ○ The Deletion log file is uploaded ○ The End of Life Data Delete Certificate is created ○ You can view the certificate and all previously created certificates ● An End of Life Data Delete Certificate is now created successfully when the a user's Default Language and Locale is set to one of the following: <ul style="list-style-type: none"> ○ English (Denmark) ○ English (Finland) ○ English (Norway) ○ English (Sweden) ● Email notifications no longer fail when the combined list of email addresses exceeds 1000 characters. ● When a user is authorized to perform a Device Freeze, but an RSA SecurID token is not assigned to the user, an appropriate error message now shows on the Freeze Device dialog. ● The Upload File for Bulk Device Action feature now works as expected when the user performing the action is assigned to a single (Classic) Device Group. Previously, the user needed to be assigned to All Devices.
Software policies	<ul style="list-style-type: none"> ● On the Create and Edit a Software Policy page, the Add Groups button is now labelled Add Classic Groups to reflect that you can't apply software policies to Static Device Groups or Smart Device Groups. The title of the associated dialog is also updated to Choose Classic Groups For Software Policy.
Software reports	<ul style="list-style-type: none"> ● When Microsoft Office Standard 2013 is installed on your devices, the application now consistently shows in software reports. ● When a Software Catalog is activated, the Software Catalog column in the Software Reporting Data report now contains the name of the catalog, if it was used to name the software title. ● To improve the performance of the report and enable search results to load more quickly, the All search criterion is removed from the Software Reporting Data report. The search criterion field now defaults to Application Name.

Feature/Area	Improvements and fixes
User Awareness	<ul style="list-style-type: none"> • When the same username is detected on different devices but in a different letter case (for example, JSmith and jsmith), the username is no longer duplicated in the User Awareness area. • When the username of a user isn't available, due to an internal error, the user is no longer shown in the User Awareness area. Previously, the user's username was shown as " — —". • When 500 or more devices report activity for the same user, the user's Risk Score is no longer calculated and the score is set to 0.
User Management	<ul style="list-style-type: none"> • In the Roles area, the Assigned Classic Role page for the Administrator role no longer erroneously indicates that Manage and Upload permissions for Agent Removal Requests are granted. The same change applies to Power Users. • On the Status and Suspension Settings page of the Edit User dialog, an error message now shows if you select the Temporarily suspended until option and click Save without specifying a date. • When you invite a new user or edit a user's profile, you no longer need to configure an auto-suspension setting. The two settings under the heading Auto-suspension due to inactivity are no longer available.

Contacting Technical Support

If you have difficulty using the Absolute console or any of its components, contact Absolute Technical Support. We welcome your questions, comments, and feature requests. Visit us at www.absolute.com/support and follow the instructions on the page to contact Technical Support in your region.

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Absolute 7.2 Release Notes—Documentation Release 3

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