# Absolute events logged to a SIEM application

June 2025



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# Introduction

This document provides details about the syslog messages transmitted to a Security Information and Event Management (SIEM) solution when events occur in Absolute. An event can be triggered by a user, a device, or the system.

For more information about integrating Absolute with a SIEM solution, see the following topics in the console Help:

- SIEM integration
- Setting up integration with a SIEM application

# Format of syslog messages

The Absolute SIEM Connector transmits syslog event messages that contain the following parameters:

Parameter	Data type	Description
date	DateTime	The timestamp when the event occurred
		Dates and times are formatted in UTC as <yyyy>-<mm>-<dd> <hh>:<mm>:<ss>.</ss></mm></hh></dd></mm></yyyy>
		For example: 2020-01-26 04:44:45 UTC
		This field corresponds to the Date column on the Events page in the console.
eventType	String	The event that occurred
actorType	String	The type of entity that caused the event to occur, such as User, Device, or System
actorName	String	The name of the actor, such as the user's username
actorID	String	The unique ID associated with the actor
objectType	String	The main entity that the actor intended to affect by the event
objectName	String	The display name of the object
objectID	String	The unique ID associated with the object
objectProperties	String	The object properties that changed
		Includes a list of tuples in one of the following forms:
		<ul><li>PropertyName;OldValue;NewValue;</li><li>field, value</li></ul>
Verb	String	The event that occurred on the object
secondaryObjectType	String	The secondary entity that the actor intended to affect by the event
secondaryObjectName	String	The name of the secondary object
secondaryObjectId	String	The unique ID associated with the secondary object



## Syslog message example

The following syslog message describes an Absolute event in which username user@ABCcompany.com submitted a Run Script request for device WIN10\_12567 to run the Add File / Folder Permissions script:

Mar 4 18:31:34 10.55.12.135 1 "2020-03-05 02:31:35 UTC" COM102352.company123.com AbsoluteSIEMConnector 11756 Absolute.Events - CEF:0 "Absolute Software" AbsoluteSIEMConnector 2.0 date="2020-03-05 02:30:53 UTC" eventType="ScriptRequested" actorType="User" actorName="user@ABCcompany.com" actorID="511073d2-d5be-4014-a6ed-650dcc1d5c58" objectType="Device" objectName="WIN10\_12567" objectID="de94fa2d-0ded-4c86-9740e955c6ec1cc1" objectProperties="PropertyName=ScriptName;OldValue=;NewValue=Add File / Folder Permissions;" Verb="Requested" secondaryObjectType="Request" secondaryObjectName="Request" secondaryObjectID="4478f8a0-2be1-4a8f-a98e-945cdc22b9c2"



# Agent-related events

# DeviceEnrolled

This event is logged when a device is enrolled in an account and its Secure Endpoint Agent is activated.

- date: the date and time the device was enrolled in the account
- eventType: "DeviceEnrolled"
- Actor: the device that was enrolled
  - actorID: the device's UID
    - actorType: "Device"
    - o actorName: the device's Absolute identifier
- Object: empty
- Verb: "Enrolled"
- Secondary Object: empty

# AgentStatusUpdated

This event is logged when the Agent Status of a device is updated.

- date: the date the agent status was updated
- EventType: "AgentStatusUpdated"
- Actor: System
  - actorID: <empty> or any ID that represents System
  - actorType: "System"
  - o actorName: System
- Object: the device for which the Agent Status was updated
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: The device's name
  - Display ID: The device's serial number
  - objectProperties:
    - PropertyName: Agent Status
    - OldValue: previous agent status (i.e., Active, Inactive, Disabled)
    - NewValue: current agent status (i.e., Active, Inactive, Disabled)
- Verb: "Updated"
- Secondary Object: Empty

# AgentSelfHealingCall

This event is logged when the core agent on a Windows device is damaged, tampered with, or removed, and the Absolute Persistence module embedded in the device's firmware makes a call to the Absolute Monitoring Center to restore the agent.

- date: the date and time the device called in to the Absolute Monitoring Center
- eventType: "AgentSelfHealingCall"
- Actor: the device that made the self-healing call
  - $\circ$  ~ actorID: the device's UID
  - actorType: "Device"
  - o actorName: the device's device name
- Object: empty
- Verb: "Self-Healed"



• Secondary Object: empty

# Anti-Malware events

## DeviceBecameAVProtected

This event is logged when an anti-malware product is detected on a device that was previously unprotected.

- date: the date and time the anti-malware product was detected
- eventType: "DeviceBecameAVProtected"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties:
    - PropertyName: "Product Name"
    - OldValue: empty
    - NewValue: the anti-malware product detected on the device
- Verb: "Protected"
- Secondary Object: empty

# DeviceAVProductChanged

This event is logged when the anti-malware product detected on a device changes from one product to another. Version and definition updates do not trigger this event.

- date: the date and time the device's anti-malware product changed
- eventType: "DeviceAVProductChanged"
- Actor: the device the event applies to
  - actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the device the event applies to
  - $\circ$  objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - **objectProperties**:
    - PropertyName: "Product Name"
    - OldValue: the name of the original anti-malware product detected on the device
    - NewValue: the name of the current anti-malware product detected on the device
- Verb: "Changed"
- Secondary Object: empty

#### DeviceBecameAVUnprotected

This event is logged when an anti-malware product is removed from a device.

• date: the date and time the anti-malware product was removed



- eventType: "DeviceBecameAVUnprotected"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - objectProperties:
    - PropertyName: "Product Name"
    - OldValue: the product that was removed
    - NewValue: empty
- Verb: "Unprotected"
- Secondary Object: empty

# **Application Resilience related events**

## APActivated

This event is logged when a user activates the Application Resilience (AR) policy in a policy group.

- date: the date and time the user activated the policy in the console
- eventType: "APActivated"
- Actor: the user that activated the AR application
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the application
  - o objectID: the application UID in AR
  - objectType: "PersistentApplication"
  - objectName: the application's name
  - objectProperties: empty
- Verb: "Activated"
- Secondary Object: the policy group
  - secondaryObjectID: the policy group's UID
  - secondaryObjectType: "PolicyGroup"
  - secondaryObjectName: the policy group's name

#### APDeactivated

This event is logged when a user deactivates the Application Resilience policy in a policy group.

- date: the date and time the user deactivated the policy in the console
- eventType: "APDeactivated"
- Actor: the user that deactivated the AR application
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the application



- objectID: the application UID in AR
- objectType: "PersistentApplication"
- objectName: the application's name
- objectProperties: empty
- Verb: "Deactivated"
- Secondary Object: the policy group
  - o secondaryObjectID: the policy group's UID
  - secondaryObjectType: "PolicyGroup"
  - secondaryObjectName: the policy group's name

# **APConfigurationChanged**

This event is logged when a user changes the configuration of the Application Resilience policy in a policy group.

- date: the date and time the user modified the policy in the console
- eventType: "APConfigurationChanged"
- Actor: the user that changed the configuration of the AR application
  - $\circ$  actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the application
  - objectID: the application UID in AR
  - objectType: "PersistentApplication"
  - o objectName: the application's name
  - o objectProperties: the list of properties of the configuration that changed
    - PropertyName: "Configuration"
    - OldValue: a comma-separated list of key-value pairs for each of the configuration parameters for the application
      - This may be empty if it's the first time the application was configured.
    - NewValue: a comma-separated list of key-value pairs for each of the configuration parameters for the application
- Verb: "Updated"
- Secondary Object: the policy group
  - secondaryObjectID: the policy group's UID
  - secondaryObjectType: "PolicyGroup"
  - secondaryObjectName: the policy group's name

# APRemediationSucceeded

This event is logged when a resilient application is repaired or reinstalled on a device.

- date: the closest date to the event happening on the device
- eventType: "APRemediationSucceeded"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the application that was changed
  - objectID: the application UID in AR
  - objectType: "PersistentApplication"
  - objectName: the application's name



- objectProperties:
  - PropertyName: "Status Details"
  - OldValue: the previous value of Status Details
  - This may be empty of this is the first time the device submits the status of AR.
  - NewValue: the current value of Status Details
- Verb: "Success"
- Secondary Object: empty

#### **APRemediationFailed**

This event is logged when a resilient application fails to be repaired or reinstalled on a device.

- date: the closest date to the event happening on the device
- eventType: "APRemediationFailed"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
  - Object: the application that was changed
    - objectID: the application UID in AR
    - objectType: "PersistentApplication"
    - objectName: the application's name
    - objectProperties:
      - PropertyName: "Status Details"
      - OldValue: the previous value of Status Details
      - This may be empty if this is the first time the device submits the status of AR.
      - NewValue: the current value of Status Details
- Verb: "Failed"
- Secondary Object: empty

#### **APDeviceBecameCompliant**

This event is logged when the status of a resilient application changes from Not Compliant to Compliant on a device.

- date: the closest date to the event happening on the device
- eventType: "APDeviceBecameCompliant"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - o actorName: the device's device name
- Object: the application that changed
  - objectID: the application UID in AR
  - objectType: "PersistentApplication"
  - $\circ \quad \text{objectName: the application's name}$
  - objectProperties:
    - PropertyName: "Status Details"
      - OldValue: the previous value of Status Details
        - This may be empty if this is the first time the device submits the status of AR.
      - NewValue: the current value of Status Details
- Verb: "Updated"



• Secondary Object: empty

## **APDeviceBecameNonCompliant**

This event is logged when the status of a resilient application changes from Compliant to Not Compliant on a device.

- date: the closest date to the event happening on the device
- eventType: "APDeviceBecameNonCompliant"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the application that changed
  - objectID: the application UID in AR
  - objectType: "PersistentApplication"
  - objectName: the application's name
  - objectProperties:
    - PropertyName: "Status Details"
    - OldValue: the previous value of Status Details
      - This may be empty if this is the first time the device submits the status of AR.
    - NewValue: the current value of Status Details
- Verb: "Updated"
- Secondary Object: empty

# APComplianceReasonUpdated

This event is logged when the Status Details for a resilient application changes.

- date: the closest date to the event happening on the device
- eventType: "APComplianceReasonUpdated"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the application that changed
  - objectID: the application UID in AR
  - objectType: "PersistentApplication"
  - o objectName: the application's name
  - objectProperties:
    - PropertyName: "Status Details"
    - OldValue: the previous value of Status Details
      - This may be empty if this is the first time the device submits the status of AR.
    - NewValue: the current value of Status Details
- Verb: "Updated"
- Secondary Object: empty



# Authentication-related events

# APITokenCreated

This event is logged when a user creates an API token.

- date: the date and time the user created the API token
- eventType: "APITokenCreated"
- Actor: the user that created the API token
  - actorID: the user's UID
    - actorType: "User"
    - o actorName: the user's name
- Object: the API token
  - o objectID: the API token's ID
  - objectType: "APIToken"
  - o objectName: the API token's name
  - o objectProperties: token expiry date, assigned role
- Verb: "Created"
- Secondary Object: empty

# APITokenUpdated

This event is logged when a user updates an API token.

- date: the date and time the user updated the API token
- eventType: "APITokenUpdated"
- Actor: the user that updated the API token
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the API token
  - objectID: the API token's ID
  - objectType: "APIToken"
  - objectName: the API token's name
  - objectProperties:
    - Old and new value of updated properties, including expiry date and IP whitelist
- Verb: "Updated"
- Secondary Object: empty

#### APITokenDeleted

This event is logged when a user deletes an API token.

- date: the date and time the user deleted the API token
- eventType: "APITokenDeleted"
- Actor: the user that deleted the API token
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the API token
  - o objectID: the API token's ID
  - objectType: "APIToken"



- o objectName: the API token's name
- objectProperties: token expiry date
- Verb: "Deleted"
- Secondary Object: empty

# APITokenExpired

This event is logged when an API token expires.

- date: the date the token expired
- eventType: "APITokenExpired"
- Actor: the system
  - actorID: empty
  - actorType: "System"
  - actorName: empty
- Object: the API token
  - objectID: the API token's ID
  - objectType: "APIToken"
  - objectName: the API token's name
  - o objectProperties: token expiry date
- Verb: "Expired"
- Secondary Object: empty

# UserLogin

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This event is logged when a user logs in to the Secure Endpoint Console.

- date: the date and time the user logged in to the Secure Endpoint Console
- eventType: "UserLogin"
- Actor: the user
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
  - Object: the Identity Provider (IdP)
    - o objectID: the IdP's UID
    - o objectType: Identity Provider
    - objectName: the IdP's name
    - o objectProperties: IP address, Browser agent
- Verb: "LoggedIn"
- Secondary Object: empty

# UserLogout

This event is logged when a user logs out of the Secure Endpoint Console.

- date: the date and time the user logged out
- eventType: "UserLogout"
- Actor: the user the logged out of the Secure Endpoint Console
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the Identity Provider



- o objectID: the IdP's UID
- objectType: Identity Provider
- objectName: the IdP's name
- objectProperties: empty
- Verb: "LoggedOut"
- Secondary Object: empty

## SSOEnabled

This event is logged when a user enables Single Sign-on (SSO) for an Absolute account.

- date: the date and time the user enabled SSO
- eventType: "SSOEnabled"
- Actor: the user that enabled SSO
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: empty
- Verb: "Enabled"
- Secondary Object: empty

## SSODisabled

This event is logged when a user disables Single Sign-on (SSO) for an Absolute account.

- date: the date and time the user disabled SSO
- eventType: "SSODisabled"
- Actor: the user that disabled SSO
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: empty
- Verb: "Disabled"
- Secondary Object: empty

#### TwoFactorAuthEnabled

This event is logged when a user enables Two Factor Authentication (2FA) for an Absolute account.

- date: the date and time the user enabled 2FA
- eventType: "TwoFactorAuthEnabled"
- Actor: the user that enabled 2FA
  - o actorID: the user's UID
  - actorType: "User"
    - actorName: the user's name
- Object: empty
- Verb: "Enabled"
- Secondary Object: empty

#### TwoFactorAuthDisabled

This event is logged when a user disables Two Factor Authentication (2FA) for an Absolute account.

• date: the date and time the user disabled 2FA



- eventType: "TwoFactorAuthDisabled"
- Actor: the user that disabled 2FA
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: empty
- Verb: "Disabled"
- Secondary Object: empty

## TwoFactorAuthUserReset

This event is logged when a user resets Two Factor Authentication (2FA) for a Secure Endpoint Console user.

- date: the date and time the user reset 2FA for another console user
- eventType: "TwoFactorAuthUserReset"
- Actor: the user that reset 2FA
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the user that had their 2FA reset
  - o objectID: the user's UID
  - objectType: "User"
  - objectName: the user's name
  - objectProperties: empty
- Verb: "Reset"
- Secondary Object: empty

#### SessionTimeout

This event is logged when a user's session times out due to inactivity.

- date: the date and time the user's session timed out
- eventType: "SessionTimeout"
- Actor: the user
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the user
  - objectID: the user's UID
  - objectType: "User"
  - objectName: the user's name
  - objectProperties:
    - PropertyName: "Expired at UTC"
    - OldValue: empty
    - NewValue: the date and time the session times out, in UTC)
- Verb: "Timeout"
  - Secondary Object: empty

# SessionMaxTimeExceeded

This event is logged when the duration of a user session extends beyond 12 hours and the session is terminated.



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- date: the date and time the user's session was terminated
- eventType: "SessionMaxTimeExceeded"
- Actor: the user
  - actorID: the user's UID
    - actorType: "User"
    - o actorName: the user's name
- Object:
  - o objectID: the user's UID
  - objectType: "User"
  - objectName: the user's name
  - **objectProperties:** 
    - PropertyName: "Created date UTC"
    - OldValue: empty
    - NewValue: the date and time when the session started, in UTC
    - PropertyName: "Terminated date UTC"
    - OldValue: empty
    - NewValue: the date and time when the session was terminated, in UTC
- Verb: "Timeout"
- Secondary Object: empty

#### ServiceProviderAccessed

This event is logged when a user when a user logs in to another service provider from the Secure Endpoint console, such as Absolute Insights.

- date: the date and time the user accessed the service provider
- eventType: "ServiceProviderAccessed"
- Actor: the user that logged in to another service provider
  - actorID: the user's UID
    - actorType: "User"
    - o actorName: the user's name
- Object: the service provider
  - objectID: the service provider name
  - objectType: "Service Provider"
  - objectName: the service provider name
  - o objectProperties: IP address, Browser agent
- Verb: "Accessed"

# **Custom Data events**

#### DeviceCDCValueUpdated

This event is logged when the value in a device's Custom Data Point field is updated.

- date: The date the device's Custom Data Point was updated
- eventType: <DeviceCDCValueUpdated>
  - Actor: The device that changed
    - id: The device's UiD
      - object type: "Device"



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- display name: The device's device name.
- display id: The device's serial number. If the device does not have a serial number, the field is blank
- Object: The Custom Data Point that was updated
  - id: The UID of the Custom Data Point
  - object type: "CDC"
  - o display name: The display name of the Custom Data Point
- ObjectProperties:
  - property name: Value
  - o old value: The value of the Custom Data Point that was replaced. This may be NULL or empty.
  - o new value: The new value of the Custom Data Point
- Verb: "Updated"
- Secondary Object: empty

# **Custom Fields (CDF) events**

#### CustomFieldDefinitionCreated

This event is logged when a user creates a Custom Field in the Secure Endpoint Console.

- date: the date and time the user created the CDF definition
- eventType: "CustomFieldDefinitionCreated"
- Actor: the user that created the Custom Field
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the custom field
  - o objectID: the Custom Field's UID
  - objectType: "CustomField"
  - objectName: the Custom Field name
  - objectProperties: empty
- Verb: "Created"
- Secondary Object: empty

# CustomFieldDefinitionUpdated

This event is logged when a user updates a Custom Field property (such as its field name) in the Secure Endpoint Console.

- date: the date and time the user updated the CDF definition
- eventType: "CustomFieldDefinitionUpdated"
- Actor: the user
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the custom field
  - o objectID: the Custom Field's UID
  - objectType: "CustomField"



- objectName: the Custom Field's new name
- objectProperties:
  - PropertyName: the Custom Field name
  - OldValue: the old value of the field
  - NewValue: the new value of the field
- Verb: "Updated"
- Secondary Object: empty

## CustomFieldDefinitionDeleted

This event is logged when a user deletes a Custom Field in the Secure Endpoint Console.

- date: the date and time the user deleted the CDF definition
- eventType: "CustomFieldDefinitionDeleted"
- Actor: the user
  - o actorID: the User's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the custom field
  - o objectID: the Custom Field's UID
  - objectType: "CustomField"
  - objectName: the Custom Field's name
  - objectProperties: empty
- Verb: "Deleted"
- Secondary Object: empty

# CustomFieldUpdated

This event is logged when a user updates the value in a Custom Field in the Secure Endpoint Console.

- date: the date and time the user updated the CDF value
- eventType: "CustomFieldUpdated"
- Actor: the user that updated the CDF value
  - $\circ$  actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
  - Object: the Custom Field that was updated
    - o objectID: the Custom Field's UID
    - objectType: "CustomField"
    - objectName: the Custom Field's name
    - **objectProperties**:
      - PropertyName: "Field Value"
      - OldValue: the Custom Field's old value
      - NewValue: the Custom Field's new value
- Verb: "Updated"
- Secondary Object: the device the event applies to
  - secondaryObjectID: the device's UID
  - secondaryObjectType: "Device"
  - secondaryObjectName: the device's device name



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# **Delete File events**

# DeleteFileRequested

This event is logged when a user submits a Delete File request or a Delete All Files wipe request for a device.

- date: the date and time the user created the request
- eventType: "DeleteFileRequested"
- Actor: the user that created the request
  - actorID: the user's UID
    - actorType: "User"
    - o actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - o objectProperties: key/value pairs showing the configurations set in the request
    - PropertyName: "File Delete Settings"
    - OldValue: empty
    - NewValue: For File Delete requests, shows the file delete pattern. For Delete All Files wipe requests, shows the request's configuration options, such as the number of overwrites.
- Verb: "Requested"
- Secondary Object: the Delete File or Delete All Files wipe request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

# DeleteFileCompleted

This event is logged when a Delete File request or Delete All Files wipe request is processed successfully on a device.

- date: the date and time the user created the request
- eventType: "DeleteFileCompleted"
- Actor: the user that created the request
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - o objectProperties: key/value pairs showing the configurations set in the request
    - PropertyName: "File Delete Settings"
    - OldValue: empty
    - NewValue: For File Delete requests, shows the file delete pattern. For Delete All Files wipe requests, shows the request's configuration options, such as the number of overwrites.
    - PropertyName: "File Delete Results"



- OldValue: Empty
- NewValue: results of the request, such as "Found 4 files, deleted 3 files"
- PropertyName: "Receiving Time"
- OldValue: empty
- NewValue: the date and time the event was uploaded to the Absolute Monitoring Center
- Verb: "Completed"
- Secondary Object: the Delete File or Delete All Files wipe request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

## DeleteFileFailed

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This event is logged when a Delete File request or Delete All Files wipe request fails to be processed on a device.

- date: the date and time user created the request
- eventType: "DeleteFileFailed"
- Actor: the user that submitted the Delete File or Delete All Files wipe request
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
  - Object: the device the event applies to
    - objectID: the device's UID
      - objectType: "Device"
      - objectName: the device's device name
      - o objectProperties: key/value pairs showing the configurations set in the request
        - PropertyName: "File Delete Settings"
        - OldValue: empty
        - NewValue: For File Delete requests, shows the file delete pattern. For Delete All Files wipe requests, shows the request's configuration options, such as the number of overwrites.
        - PropertyName: "Failure reason"
        - OldValue: Empty
        - NewValue: the reason the request failed
        - PropertyName: "Receiving Time"
        - OldValue: empty
        - NewValue: the date and time the event was uploaded to the Absolute Monitoring Center
- Verb: "Failed"
- Secondary Object: the Delete File or Delete All Files wipe request
  - o secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

#### DeleteFileCancelRequested

This event is logged when a user submits a request to cancel a Delete File request or Delete All Files wipe request.

- date: the date and time the user canceled the request
- eventType: "DeleteFileCancelRequested"



- Actor: the user that submitted the Delete File or Delete All Files wipe request
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device the event applies to
  - $\circ \quad \text{objectID: the device's UID} \\$
  - objectType: "Device"
  - objectName: the device's device name
  - o objectProperties: key/value pairs showing the configurations set in the request
    - PropertyName: "File Delete Settings"
    - OldValue: empty
    - NewValue: For File Delete requests, shows the file delete pattern. For Delete All Files wipe requests, shows the request's configuration options, such as the number of overwrites.
- Verb: "Requested"
- Secondary Object: the Delete File or Delete All Files wipe request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

# DeleteFileCancelSucceeded

This event is logged when a request to cancel a Delete File request or Delete All Files wipe request is processed successfully on a device.

- date: the date and the user created the request
- eventType: "DeleteFileCancelSucceeded"
- Actor: the user that submitted the Delete File or Delete All Files wipe request
  - actorID: the user's UID
    - actorType: "User"
    - actorName: the user's name
  - Object: the device the event applies to
    - objectID: the device's UID
      - objectType: "Device"
      - objectName: the device's device name
      - o objectProperties: key/value pairs showing the configurations set in the request
        - PropertyName: "File Delete Settings"
        - OldValue: empty
        - NewValue: For File Delete requests, shows the file delete pattern. For Delete All Files wipe requests, shows the request's configuration options, such as the number of overwrites.
        - PropertyName: "Device Status"
        - OldValue: Old request status or Empty.
        - NewValue: "Cancelled"
- Verb: "Canceled"
- Secondary Object: the Delete File or Delete All Files wipe request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID



# DeleteFileCancelFailed

This event is logged when a request to cancel a Delete File request or Delete All Files wipe request fails to be processed on a device.

- date: the date and time the user created the request
- eventType: "DeleteFileCancelFailed"
- Actor: the user that submitted the request
  - actorID: the user's UID
    - actorType: "User"
    - actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
    - objectType: "Device"
  - objectName: the device's device name
  - o objectProperties: key/value pairs showing the configurations set in the request
    - PropertyName: "File Delete Settings"
    - OldValue: empty
    - NewValue: For File Delete requests, shows the file delete pattern. For Delete All Files wipe requests, shows the request's configuration options, such as the number of overwrites.
    - PropertyName: "Failure reason"
    - OldValue: Empty
    - NewValue: the reason the cancel request failed
- Verb: "Failed"
- Secondary Object: the request
- secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

# **Device Compliance events**

# ComplianceEnabled

This event is logged when a user activates the Device Compliance policy in a policy group.

- date: the date and time the user activated the policy in the console
- eventType: "ComplianceEnabled"
- Actor: the user that activated the policy
  - $\circ$  actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the policy group
  - objectID: the policy group's UID
  - objectType: "PolicyGroup"
  - objectName: the policy group's name
  - objectProperties: empty
- Verb: "Enabled"
- Secondary Object: empty



# ComplianceDisabled

This event is logged when a user deactivates the Device Compliance policy in a policy group.

- date: the date and time the user deactivated the policy in the console
- eventType: "ComplianceDisabled"
- Actor: the user that deactivated the policy
  - $\circ$  actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the policy group
  - objectID: the policy group's UID
  - objectType: "PolicyGroup"
  - objectName: the policy group's name
  - objectProperties: empty
- Verb: "Disabled"
- Secondary Object: empty

#### ComplianceUpdated

This event is logged when a user changes the configuration of the Device Compliance policy in a policy group.

- date: the date and time the user modified the policy in the console
- eventType: "ComplianceUpdated"
- Actor: the user that changed the configuration of the policy
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the policy group
  - objectID: the policy group's UID
  - objectType: "PolicyGroup"
  - objectName: the policy group's name
    - objectProperties: empty
- Verb: "Updated"
- Secondary Object: empty

#### **DeviceBecameCompliant**

This event is logged when the compliance status of a device changes to Compliant.

- date: the date and time the device became compliant
- eventType: "Compliant"
- Actor: the device that the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - o actorName: the device's name with a hyperlink to navigate to the Device Details page
- Object: the device that the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's name with a hyperlink to navigate to the Device Details page
  - objectProperties:
    - PropertyName: "Compliance status"



- OldValue: the previous value
- NewValue: "true" (Compliant)
- PropertyName: "Compliance details"
- OldValue: the previous value of compliance status details
- NewValue: the current value of compliance status details
- Verb: "Became"
- Secondary Object: empty

#### **DeviceBecameNotCompliant**

This event is logged when the compliance status of a device changes to Non-compliant.

- date: the date and time the device became non-compliant
- eventType: "NonCompliant"
- Actor: the device that the event applies to
  - actorID: the device's UID
  - actorType: "Device"
  - o actorName: the device's name with a hyperlink to navigate to the Device Details page
- Object: the device that the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's name with a hyperlink to navigate to the Device Details page
  - objectProperties:
    - PropertyName: "Compliance status"
    - OldValue: the previous value
    - NewValue: "false" (Non-compliant)
    - PropertyName: "Compliance details"
    - OldValue: the previous value of compliance status details
    - NewValue: the current value of compliance status details
- Verb: "Became"
- Secondary Object: empty

#### DeviceComplianceReasonUpdated

This event is logged when the compliance status of a device remains the same but the detailed reason for compliance or non-compliance changes.

- date: the date and time the reason was updated
- eventType: "DeviceComplianceReasonUpdated"
- Actor: the device that the event applies to
  - actorID: the device's UID
  - actorType: "Device"
  - o actorName: the device's name with a hyperlink to navigate to the Device Details page
- Object: the device that the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's name with a hyperlink to navigate to the Device Details page
  - objectProperties:
    - PropertyName: "Compliance status"
    - OldValue: empty
    - NewValue: the device's current compliance status



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- PropertyName: "Compliance details"
- OldValue: the previous value of compliance status details
- NewValue: the current value of compliance status details
- Verb: "Updated"
- Secondary Object: empty

# **Device Freeze events**

#### DeviceFreezeRequested

This event is logged when a user submits a Freeze request for a device.

- date: the date and time the Freeze was requested
- eventType: "DeviceFreezeRequested"
- Actor: the user that created the request
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
  - Object: the device that the event applies to
    - o objectID: the device's UID
    - objectType: "Device"
    - o objectName: the device's device name
    - objectProperties: Freeze settings
      - PropertyName: "Device Freeze Type"
      - OldValue: empty
      - NewValue: the freeze type: On Demand, Scheduled, Offline
      - PropertyName: "Scheduled Date"
      - OldValue: empty
      - NewValue: the date and time of a scheduled Freeze request
      - PropertyName: "Offline Rule"
      - OldValue: empty
      - NewValue: the name of the Offline Freeze rule
      - PropertyName: "Freeze Message Name"
      - OldValue: empty
      - NewValue: the name of the Freeze message
      - PropertyName: "Freeze Request Name"
      - OldValue: empty
      - NewValue: name of Freeze request
      - PropertyName: "Firmware Freeze"
      - OldValue: Empty
      - NewValue: Yes/No
- Verb: "Requested"
- Secondary Object: the request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's friendly name



# DeviceFreezeReplaced

This event is logged when a Freeze request is replaced by another request.

- date: the date and time the system/device reported the Freeze request was replaced
- eventType: "DeviceFreezeReplaced"
- Actor: the user that created a request to replace an existing Freeze request
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device that the event applies to
  - $\circ$  objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - o objectProperties: device freeze setting of the Freeze request being replaced
    - PropertyName: "Device Freeze Type"
    - OldValue: empty
    - NewValue: type of Freeze (On Demand or Scheduled)
    - PropertyName: "Scheduled Date"
    - OldValue: empty
    - NewValue: the scheduled date and time of a scheduled Freeze request
    - PropertyName: "Offline Rule"
    - OldValue: empty
    - NewValue: the name of the Offline Freeze rule
    - PropertyName: "Freeze Message Name"
    - OldValue: empty
    - NewValue: the name of the Freeze message
    - PropertyName: "Freeze Request Name"
    - OldValue: empty
    - NewValue: name of old Freeze request
    - PropertyName: "Freeze Requestor"
    - OldValue: empty
    - NewValue: name of user that requested the Freeze
    - PropertyName: "Freeze Request ID"
    - OldValue: empty
    - NewValue: ID of Freeze request
    - PropertyName: "Firmware Freeze"
    - OldValue: Empty
    - NewValue: Yes/No
    - PropertyName: "Reported Date"
    - OldValue: Empty
    - NewValue: date and time the event was uploaded
- Verb: "Replaced"
- Secondary Object: the new Freeze request that replaced the old request
  - secondaryObjectID: the Freeze request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's friendly name



## DeviceFreezeCancelRequested

This event is logged when a Freeze request is canceled.

- date: the date and time the user requested to cancel the Freeze request
- eventType: "DeviceFreezeCancelRequested"
- Actor: the user that created a request to cancel the Freeze request
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device that the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - o objectProperties: device freeze settings of Freeze request being canceled
    - PropertyName: "Device Freeze Type"
    - OldValue: empty
    - NewValue: type of Freeze (On Demand or Scheduled)
    - PropertyName: "Scheduled Date"
    - OldValue: empty
    - NewValue: the scheduled date and time of a scheduled Freeze request
    - PropertyName: "Freeze Message Name"
    - OldValue: empty
    - NewValue: the name of the Freeze message
    - PropertyName: "Freeze Request Name"
    - OldValue: empty
    - NewValue: name of Freeze request
    - PropertyName: "Freeze Requestor"
    - OldValue: empty
    - NewValue: name of user that requested the Freeze
    - PropertyName: "Remove Freeze Request ID"
    - OldValue: empty
    - NewValue: ID of Remove Freeze request created to cancel the request
    - PropertyName: "Firmware Freeze"
    - OldValue: Empty
    - NewValue: Yes/No
- Verb: "Created"
- Secondary Object: the Freeze request being canceled
  - secondaryObjectID: the Freeze request's UID
  - secondaryObjectType: "Request"
  - o secondaryObjectName: the request's friendly name

#### DeviceFrozenTimerExpired (Scheduled Freeze)

This event is logged when a device is frozen by a scheduled Freeze request because the scheduled date and time has been reached, but the device has not yet called in to confirm its Frozen status.

- date: the date and time the device was scheduled to be frozen
- eventType: "DeviceFrozenTimerExpired"



- Actor: the user that created the request
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device that the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - o objectProperties: device freeze setting of Freeze request
    - PropertyName: "Device Freeze Type"
    - OldValue: empty
    - NewValue: *type of Freeze: Scheduled*
    - PropertyName: "Scheduled Date"
    - OldValue: empty
    - NewValue: the scheduled date and time of the Freeze request
    - PropertyName: "Freeze Message Name"
    - OldValue: empty
    - NewValue: the *name of the Freeze message*
    - PropertyName: "Freeze Request Name"
    - OldValue: empty
    - NewValue: name of Freeze request
    - PropertyName: "Freeze Requestor"
    - OldValue: empty
    - NewValue: name of user that requested the Freeze
- Verb: "Calculated"
- Secondary Object: the Freeze request
  - secondaryObjectID: the Freeze request's UID
  - secondaryObjectType: "Request"
  - o secondaryObjectName: the request's friendly name

#### DeviceFrozenTimerExpired (Offline Freeze)

This event is logged when a device is frozen by an Offline Freeze rule, but the device has not yet called in to confirm its Frozen status.

- date: the date and time the device was scheduled to be frozen
- eventType: "DeviceFrozenTimerExpired"
- Actor: the user that created the request
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
  - Object: the device that the event applies to
    - objectID: the device's UID
    - objectType: "Device"



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- objectName: the device's device name
- o objectProperties: device freeze setting of Freeze request
  - PropertyName: "Device Freeze Type"
  - OldValue: empty
  - NewValue: type of Freeze: Offline
  - PropertyName: "Freeze if offline for too long"
  - OldValue: empty
  - NewValue: If a device doesn't check in for more than x days
  - PropertyName: "Freeze Message Name"
  - OldValue: empty
  - NewValue: the name of the Freeze message
  - PropertyName: "Freeze Request Name"
  - OldValue: empty
  - NewValue: name of Freeze request
  - PropertyName: "Freeze Requestor"
  - OldValue: empty
  - NewValue: name of user that requested the Freeze
- Verb: "Calculated"
- Secondary Object: the Freeze request
  - secondaryObjectID: the Freeze request's UID
    - secondaryObjectType: "Request"
    - secondaryObjectName: the request's friendly name

#### DeviceFrozen

This event is logged when a device is frozen by a Freeze request.

- date: the date and time the device reported it was frozen
- eventType: "DeviceFrozen"
- Actor: the user that requested to freeze a device
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: Freeze settings
    - PropertyName: "Device Freeze Type"
    - OldValue: empty
    - NewValue: type of Freeze (On Demand or Scheduled)
    - PropertyName: "Scheduled Date"
    - OldValue: empty
    - NewValue: the scheduled date and time of a scheduled Freeze request
    - PropertyName: "Offline Rule"
    - OldValue: empty
    - NewValue: the name of the Offline Freeze rule
    - PropertyName: "Freeze Message Name"
    - OldValue: empty



- NewValue: the name of the Freeze message
- PropertyName: "Freeze Request Name"
- OldValue: empty
- NewValue: name of Freeze request
- PropertyName: "Firmware Freeze"
- OldValue: Empty
- NewValue: Yes/No
- PropertyName: "Reported Date"
- OldValue: Empty
- NewValue: date and time the event was uploaded
- Verb: "Frozen"
- Secondary Object: the Freeze request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - o secondaryObjectName: the request's friendly name

#### FirmwareFreezeSucceeded

This event is logged when a device is frozen by a Firmware Freeze.

- date: The date and time the system/device reported it was executed
- eventType: "FirmwareFreezeSucceeded"
- Actor: The user that is requesting to freeze a device
  - o actorID: The user's Uid
  - actorType: "User"
  - o actorName: username
- Object: The device the user is requesting to freeze
  - o objectID: The device's Uid
  - objectType: "Device"
  - o objectName: the device's device name
  - Display ID: the device's serial number
  - ObjectProperties: the Freeze request details
    - PropertyName: "Device Freeze Type"
    - OldValue: Empty
    - NewValue: On Demand
    - PropertyName: "Freeze Message Name"
    - OldValue: Empty
    - NewValue: name of Freeze message
    - PropertyName: "Freeze Request Name"
    - OldValue: Empty
    - NewValue: name of Freeze request
    - PropertyName: "Firmware Freeze"
    - OldValue: Empty
    - NewValue: Yes
    - PropertyName: "Reported Date"
    - OldValue: Empty
    - NewValue: date and time the event is uploaded
- Verb: "Succeeded"
- Secondary Object: The device freeze request the user created to freeze the device.



- secondaryObjectID: the request's UID
- secondaryObjectType: "Request"
- secondaryObjectName: the request's friendly name

## DeviceFreezeFailed

This event is logged when a device fails to be frozen by a Freeze request.

- date: the date and time the system/device reported that the request failed
- eventType: "DeviceFreezeFailed"
- Actor: the user that created the Freeze request
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - o objectProperties: the Freeze request details
    - PropertyName: "Device Freeze Type"
    - OldValue: empty
    - NewValue: type of Freeze: Scheduled
    - PropertyName: "Scheduled Date"
    - OldValue: empty
    - NewValue: the scheduled date and time of the Freeze request
    - PropertyName: "Offline Rule"
    - OldValue: empty
    - NewValue: the name of the Offline Freeze rule
    - PropertyName: "Freeze Message Name"
    - OldValue: empty
    - NewValue: the name of the Freeze message
    - PropertyName: "Freeze Request Name"
    - OldValue: empty
    - NewValue: name of Freeze request
    - PropertyName: "Firmware Freeze"
    - OldValue: Empty
    - NewValue: Yes/No
    - PropertyName: "Failure Reason"
    - OldValue: empty
    - NewValue: the failure reason
    - PropertyName: "Reported Date"
    - OldValue: Empty
    - NewValue: date and time the event was uploaded
- Verb: "Failed"
- Secondary Object: the Freeze request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's friendly name


## FirmwareFreezeFailed

This event is logged when a device fails to be frozen by a Firmware Freeze.

- date: The date and time the system/device reported it was executed
- eventType: "FirmwareFreezeFailed"
- Actor: The user that is requesting to freeze a device
  - $\circ$  actorID: The user's Uid
  - actorType: "User"
  - o actorName: username
- Object: The device the user is requesting to freeze
  - o objectID: The device's Uid
  - objectType: "Device"
  - objectName: the device's device name
  - Display ID: the device's serial number
  - ObjectProperties: the Freeze request details
    - PropertyName: "Device Freeze Type"
    - OldValue: Empty
    - NewValue: On Demand
    - PropertyName: "Freeze Message Name"
    - OldValue: Empty
    - NewValue: name of Freeze message
    - PropertyName: "Freeze Request Name"
    - OldValue: Empty
    - NewValue: name of Freeze request
    - PropertyName: "Failure Reason"
    - OldValue: empty
    - NewValue: the failure reason
    - PropertyName: "Firmware Freeze"
    - OldValue: Empty
    - NewValue: Yes
    - PropertyName: "Reported Date"
    - OldValue: Empty
    - NewValue: date and time the event is uploaded
- Verb: "Succeeded"
- secondaryObject: The device freeze request the user created to freeze the device.
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - o secondaryObjectName: the request's friendly name

#### RemoveFreezeRequested

This event is logged when a user submits a Remove Freeze request.

- date: the date and time the user requested to remove the freeze on a device
- eventType: "RemoveFreezeRequested"
  - Actor: the user that created the Remove Freeze request
    - actorID: the user's UID
      - actorType: "User"
      - actorName: the user's name
- Object: the device the event applies to



- o objectID: the device's UID
- objectType: "Device"
- objectName: the device's device name
- objectProperties: the Freeze request details
  - PropertyName: "Device Freeze Type"
  - OldValue: empty
  - NewValue: type of Freeze (On Demand or Scheduled)
  - PropertyName: "Scheduled Date"
  - OldValue: empty
  - NewValue: the scheduled date and time of a scheduled Freeze request
  - PropertyName: "Offline Rule"
  - OldValue: empty
  - NewValue: the name of the Offline Freeze rule
  - PropertyName: "Freeze Message Name"
  - OldValue: empty
  - NewValue: the name of the Freeze message
  - PropertyName: "Freeze Request Name"
  - OldValue: empty
  - NewValue: name of Freeze request
  - PropertyName: "Freeze Requestor"
  - OldValue: empty
  - NewValue: name of user that created the request
  - PropertyName: "Remove Freeze Request ID"
  - OldValue: empty
  - NewValue: the ID of the request
  - PropertyName: "Firmware Freeze"
  - OldValue: Empty
  - NewValue: Yes/No
- Verb: "Requested"
- Secondary Object: the Freeze request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's friendly name

#### RemoveFreezeRequestedForDevice

This event is logged when a user submits a Remove Freeze request for a device.

- date: the date and time the user requested to remove the freeze on a device
- eventType: "RemoveFreezeRequestedForDevice"
- Actor: the user that created the Remove Freeze request
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - o objectProperties: the Freeze request details



- PropertyName: "Remove Freeze setting"
- OldValue: empty
- NewValue: the setting selected in the Remove Freeze request
- Verb: "Created"
- Secondary Object: the Remove Freeze request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's friendly name

## DeviceFreezeRemoved

This event is logged when Freeze request is canceled, or when a Remove Freeze request is processed successfully on a device. If the device was frozen, it is unfrozen.

- date: the date and time the system/device reported that the Freeze request was successfully removed
- eventType: "DeviceFreezeRemoved"
- Actor: the user that created the Remove Freeze request
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: the Freeze request details
    - PropertyName: "Device Freeze Type"
    - OldValue: empty
    - NewValue: type of Freeze (On Demand or Scheduled)
    - PropertyName: "Scheduled Date"
    - OldValue: empty
    - NewValue: the scheduled date and time of a scheduled Freeze request
    - PropertyName: "Offline Rule"
    - OldValue: empty
    - NewValue: the name of the Offline Freeze rule
    - PropertyName: "Freeze Message Name"
    - OldValue: empty
    - NewValue: the name of the Freeze message
    - PropertyName: "Freeze Request Name"
    - OldValue: empty
    - NewValue: name of Freeze request
    - PropertyName: "Freeze Requestor"
    - OldValue: empty
    - NewValue: name of user that created the Remove Freeze request
    - PropertyName: "Reported Date"
    - OldValue: Empty
    - NewValue: date and time the event was uploaded
- Verb: "Removed"
- Secondary Object: the Freeze request that was removed
  - secondaryObjectID: the request's UID



- secondaryObjectType: "Request"
- secondaryObjectName: the request's friendly name

#### DeviceFreezeRemovedByPasscode

This event is logged when a device is unfrozen by a user entering an unfreeze code on the device.

- date: the date and time the device was unfrozen
- eventType: "DeviceFreezeRemovedByPasscode"
- Actor: the user that created the Remove Freeze request
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: the request details
    - PropertyName: "Device Freeze Type"
    - OldValue: empty
    - NewValue: type of Freeze (On Demand or Scheduled)
    - PropertyName: "Scheduled Date"
    - OldValue: empty
    - NewValue: the scheduled date and time of a scheduled Freeze request
    - PropertyName: "Offline Rule"
    - OldValue: empty
    - NewValue: the name of the Offline Freeze rule
    - PropertyName: "Freeze Message Name"
    - OldValue: empty
    - NewValue: the name of the Freeze message
    - PropertyName: "Freeze Request Name"
    - OldValue: empty
    - NewValue: name of Freeze request
    - PropertyName: "Freeze Requestor"
    - OldValue: empty
    - NewValue: the name of user that created the Remove Freeze request
    - PropertyName: "Reported Date"
    - OldValue: Empty
    - NewValue: date and time the event was uploaded
- Verb: "Unfroze"
- Secondary Object: the Freeze request that froze the device
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - o secondaryObjectName: the request's friendly name

#### FirmwareFreezeRemovedByPasscode

This event is logged when a device that is frozen by a Firmware Freeze is unfrozen by a user entering an unfreeze code on the device.

• date: the date and time the device was unfrozen



- eventType: "FirmwareFreezeRemovedByPasscode"
- Actor: the user that created the Remove Freeze request
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: the request details
    - PropertyName: "Device Freeze Type"
    - OldValue: empty
    - NewValue: On Demand
    - PropertyName: "Freeze Message Name"
    - OldValue: empty
    - NewValue: the name of the Freeze message
    - PropertyName: "Freeze Request Name"
    - OldValue: empty
    - NewValue: name of Freeze request
    - PropertyName: "Freeze Requestor"
    - OldValue: empty
    - NewValue: the name of user that created the Remove Freeze request
    - PropertyName: "Firmware Freeze"
    - OldValue: Empty
    - NewValue: Yes/No
    - PropertyName: "Reported Date"
    - OldValue: Empty
      - NewValue: date and time the event was uploaded
- Verb: "Unfroze"
- Secondary Object: the Freeze request that froze the device
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - o secondaryObjectName: the request's friendly name

## RemoveFreezeFailed

This event is logged when Freeze request fails to be canceled, or a Remove Freeze request fails to be processed on a device.

- date: the date and time the request failed to be processed
- eventType: "RemoveFreezeFailed"
- Actor: the user that created the Remove Freeze request
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name



- objectProperties: the Freeze request details
  - PropertyName: "Device Freeze Type"
  - OldValue: empty
  - NewValue: type of Freeze (On Demand or Scheduled)
  - PropertyName: "Scheduled Date"
  - OldValue: empty
  - NewValue: the scheduled date and time of the Freeze request
  - PropertyName: "Offline Rule"
  - OldValue: empty
  - NewValue: the name of the Offline Freeze rule
  - PropertyName: "Freeze Message Name"
  - OldValue: empty
  - NewValue: the name of the Freeze message
  - PropertyName: "Freeze Request Name"
  - OldValue: empty
  - NewValue: name of Freeze request
  - PropertyName: "Failure Reason"
  - OldValue: empty
  - NewValue: the failure reason
  - PropertyName: "Firmware Freeze"
  - OldValue: Empty
  - NewValue: Yes/No
  - PropertyName: "Reported Date"
  - OldValue: Empty
  - NewValue: date and time the event was uploaded
- Verb: "Failed"
- Secondary Object: the Remove Freeze request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - o secondaryObjectName: the request's friendly name

## RemoveFreezeFailedForDevice

This event is logged when a Remove Freeze request fails to be processed on the device, or the device is ineligible.

- date: the date and time the Remove Freeze request failed
- eventType: "RemoveFreezeFailedForDevice"
- Actor: the user that created the Remove Freeze request
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - o objectProperties: the Freeze request details
    - PropertyName: "Remove Freeze setting"
    - OldValue: empty
    - NewValue: the setting selected in the Remove Freeze request



- PropertyName: "Failure Reason"
- OldValue: empty
- NewValue: the failure reason
- Verb: "Failed"
- Secondary Object: the Remove Freeze request
  - o secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - o secondaryObjectName: the request's friendly name

#### DFZMessageTemplateCreated

This event is logged when a Freeze message template is created.

- date: the date and time the Freeze message template was created
- eventType: "DFZMessageTemplateCreated"
- Actor: the user that created the message template
  - $\circ$  actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the message template that was created
  - objectID: the message template's UID
  - objectType: "Message Template"
  - o objectName: the message template's name
  - objectProperties: empty
- Verb: "Created"
- Secondary Object: empty

#### DFZMessageTemplateUpdated

This event is logged when a Freeze message template is updated.

- date: the date and time the Freeze message template was updated
- eventType: "DFZMessageTemplateUpdated"
- Actor: the user that updated the message template
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the message template that was created
  - o objectID: the message template's UID
  - objectType: "Message Template"
  - objectName: the message template's name
  - objectProperties: empty
- Verb: "Updated"
- Secondary Object: empty

#### DFZMessageTemplateDeleted

This event is logged when a Freeze message template is deleted.

- date: the date and time the Freeze message template was deleted
- eventType: "DFZMessageTemplateDeleted"
- Actor: the user that deleted the message template



- o actorID: the user's UID
- actorType: "User"
- o actorName: the user's name
- Object: the message template that was created
  - objectID: the message template's UID
  - objectType: "Message Template"
  - objectName: the message template's name
  - objectProperties: empty
- Verb: "Deleted"
- Secondary Object: empty

#### UnmaskFreezePasscode

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This event is logged when a user in the Secure Endpoint Console unmasks (that is, makes visible) an unfreeze code associated with a Freeze request for a device.

- date: the date and time the unfreeze code was unmasked in the Secure Endpoint Console
- eventType: "UnmaskFreezePasscode"
- Actor: the user that unmasked the unfreeze code
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
  - Object: the device the unfreeze code applies to
    - objectID: the device's UID
      - objectType: "Device"
      - objectName: the device's device name
      - Display ID: the device's serial number. If the device does not have a serial number, this field is empty
      - o objectProperties: details of the Freeze request the unfreeze code is associated with
        - PropertyName: "Device Freeze Type"
        - OldValue: empty
        - NewValue: the type of Freeze request (On Demand, Scheduled, Offline)
        - PropertyName: "Freeze Message Name"
        - OldValue: empty
        - NewValue: the name of the Freeze message. If there is no message name, this field is empty.
        - PropertyName: "Freeze Request Name"
        - OldValue: empty
        - NewValue: the name of the Freeze request
- Verb: "Unmasked"
- Secondary Object: the Freeze request the unfreeze code is associated with
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - o secondaryObjectName: the request's friendly name



# **Device Group events**

## StaticDeviceGroupCreated

This event is logged when a user creates a static group.

- date: the date and time the static device group was created by the user
- eventType: "StaticDeviceGroupCreated"
- Actor: the user that created the static device group
  - actorID: the user's UID
    - actorType: "User"
    - o actorName: the user's name
- Object: the static device group that was created
  - objectID: the device group's ID
  - objectType: "DeviceGroup"
  - objectName: the static group's name
  - objectProperties: empty
- Verb: "Created"
- Secondary Object: empty

## StaticDeviceGroupUpdated

This event is logged when a user updates a static group.

- date: the date and time the user updated the static group
- eventType: "StaticDeviceGroupUpdated"
- Actor: the user that updated the static group
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the static device group that was updated
  - o objectID: the static group's ID
  - objectType: "DeviceGroup"
  - o objectName: the static group's name
  - objectProperties:
    - PropertyName: the static group's name
    - OldValue: the previous name of the static group
    - NewValue: the new name of the static group
    - PropertyName: the static group description
    - OldValue: the static group's previous description
    - NewValue: the static group's new description
- Verb: "Updated"
- Secondary Object: empty

#### StaticDeviceGroupDeleted

This event is logged when a user deletes a static group.

- date: the date and time the user deleted the static group
- eventType: "StaticDeviceGroupDeleted"
- Actor: the user that deleted the static group
  - o actorID: the user's UID



- actorType: "User"
- actorName: the user's name
- Object: the static group that was deleted
  - objectID: the device group's ID
  - objectType: "DeviceGroup"
  - objectName: the static group's name
  - objectProperties: empty
- Verb: "Deleted"
- Secondary Object: empty

#### SmartDeviceGroupCreated

This event is logged when a user creates a smart group.

- date: the date and time the user created the smart group
- eventType: "SmartDeviceGroupCreated"
- Actor: the user that created the smart group
  - $\circ$  actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the smart group that was created
  - o objectID: the smart group's ID
  - objectType: "DeviceGroup"
  - objectName: the smart group's name
  - objectProperties: empty
- Verb: "Created"
- Secondary Object: empty

#### SmartDeviceGroupUpdated

This event is logged when a user updates a smart group.

- date: the date and time the user updated the smart group
- eventType: "SmartDeviceGroupUpdated"
- Actor: the user that updated the smart group
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the smart group that was updated
  - o objectID: the smart group's ID
  - objectType: "DeviceGroup"
  - objectName: the smart group's name
  - objectProperties:
    - PropertyName: the smart group's name
    - OldValue: the smart group's previous name
    - NewValue: the smart group's new name
    - PropertyName: the smart group's description
    - OldValue: the smart group's previous description
    - NewValue: the smart group's new description
    - PropertyName: the smart group's filter
    - OldValue: the smart group's previous filter conditions



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- NewValue: the smart group's new filter conditions
- Verb: "Updated"
- Secondary Object: empty

## SmartDeviceGroupDeleted

This event is logged when a user deletes a smart group.

- date: the date and time the user deleted the smart group
- eventType: "SmartDeviceGroupDeleted"
- Actor: the user that deleted the smart group
  - $\circ$  actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the smart group that was deleted
  - objectID: the smart group's ID
  - objectType: "DeviceGroup"
  - objectName: the smart group's name
  - objectProperties: empty
- Verb: "Deleted"
- Secondary Object: empty

## **Device hardware events**

## DeviceUserInformationUpdated

This event is logged when user information on a device, such as username or domain, is updated.

- date: the date and time the device's user information was updated
- eventType: "DeviceUserInformationUpdated"
- Actor: the device the event applies to
  - actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - objectProperties: the attributes of the user that changed
    - PropertyName: the name of the property
    - OldValue: the original value that was replaced
      - This may be empty if the property did not have a value.
    - NewValue: the new value of the property
- Verb: "Updated"
- Secondary Object: empty

#### DeviceDiskAdded

This event is logged when a disk is added to a device.

- date: the date and time the device information was added
- eventType: "DeviceDiskAdded"



- Actor: the device the event applies to
  - actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - o objectProperties: the media type of the disk that was added
    - PropertyName: "MediaType"
    - OldValue: empty
    - NewValue: the value of the property.
- Verb: "Added"
- Secondary Object: Information of the disk that has been added
  - secondaryObjectID: Disk's ID
  - secondaryObjectType: "Disk"
  - o secondaryObjectName: the disk's name

#### DeviceDiskUpdated

This event is logged when information for a device's disk is updated.

- date: the date and time the device information was added/updated/removed
- eventType: "DeviceDiskUpdated"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - objectProperties: the attributes of the disk that changed
    - PropertyName: the name of the property
    - OldValue: the value that was replaced
      - This may be empty if the property did not have a value.
    - NewValue: the new value of the property
- Verb: "Updated"
- Secondary Object: Information of the disk that has changed
  - secondaryObjectID: Disk's ID
  - secondaryObjectType: "Disk"
  - secondaryObjectName: the disk's name

#### DeviceDiskRemoved

This event is logged when a disk is removed from a device.

- date: the date and time the device information was removed
- eventType: "DeviceDiskRemoved"
  - Actor: the device the event applies to
  - actorID: the device's UID



- actorType: "Device"
- actorName: the device's device name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: the media type of the disk that was removed
    - PropertyName: "MediaType"
    - OldValue: the value of the property
    - NewValue: empty
- Verb: "Removed"
- Secondary Object: Information about the disk that was removed
  - secondaryObjectID: Disk's ID
  - secondaryObjectType: "Disk"
  - o secondaryObjectName: the disk's name

#### DeviceNetworkAdapterAdded

This event is logged when a network adapter is installed on a device.

- date: the date and time the network adapter driver was installed
- eventType: "DeviceNetworkAdapterAdded"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
  - Object: the device the event applies to
  - objectID: the device's UID
    - objectType: "Device"
    - objectName: the device's device name
    - objectProperties: empty
- Verb: "Added"
- Secondary Object: Information about the network adapter driver that was installed
  - secondaryObjectID: network adapter's ID
  - secondaryObjectType: "NetworkAdapter"
  - secondaryObjectName: network adapter's name

#### DeviceNetworkAdapterRemoved

This event is logged when a network adapter is removed from a device.

- date: the date and time the network adapter driver was uninstalled
- eventType: "DeviceNetworkAdapterRemoved"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name



- objectProperties: empty
- Verb: "Removed"
- Secondary Object: Information about the network adapter that was removed
  - secondaryObjectID: network adapter's ID
  - secondaryObjectType: "NetworkAdapter"
  - secondaryObjectName: network adapter's name

## DeviceNetworkAdapterUpdated

This event is logged when information about a device's network adapter, such as its IP address, MAC address, or default gateway, is updated.

- date: the date and time the network adapter was updated
- eventType: "DeviceNetworkAdapterUpdated"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the device the event applies to
  - objectID: the device's UID
    - objectType: "Device"
    - objectName: the device's device name
    - objectProperties: the attributes of the network adapter that changed
      - If multiple attributes changed, displays multiple lines in Object Properties
        - PropertyName: the name of the property
        - OldValue: the value that was replaced
          - This may be empty if the property did not have a value.
        - NewValue: the new value of the property
- Verb: "Updated"
- Secondary Object: Information of the network adapter that has been changed
  - secondaryObjectID: network adapter's ID
  - secondaryObjectType: "NetworkAdapter"
  - secondaryObjectName: network Adapter's name

## DeviceOperatingSystemUpdated

This event is logged when information about a device's operating system, such as its version, serial number, or product key, is updated.

- date: the date and time the device's operating system was updated
- eventType: "DeviceOperatingSystemUpdated"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - o actorName: the device's device name
- Object: the device the event applies to
  - o objectID: the device's UID
    - objectType: "Device"
  - o objectName: the device's device name



- objectProperties: the attributes of the operating system that changed for all platforms are list below
  - Displayed multiple lines in object Properties, each for a changed attribute.
    - PropertyName: the name of the property
    - OldValue: the value that was replaced
      - This may be empty if the property did not have a value
    - NewValue: the new value of the property
- Verb: "Updated"
- Secondary Object: empty

## DeviceSystemInformationUpdated

This event is logged when the information about a device' system, such as its system name, system directory, or time zone, is updated.

- date: the date and time the device's system information was updated
- eventType: "DeviceSystemInformationUpdated"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - o actorName: the device's device name
  - Object: the device the event applies to
  - objectID: the device's UID
    - objectType: "Device"
    - objectName: the device's device name
    - objectProperties: the attributes of the system information that changed
      - PropertyName: the name of the property
      - OldValue: the original value that was replaced
        - This may be empty if the property did not have a value.
      - NewValue: the new value of the property
- Verb: "Updated"
- Secondary Object: empty

## DeviceVolumeAdded

This event is logged when a volume is added to a device.

- date: the date and time the device information was updated
- eventType: "DeviceVolumeAdded"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
  - Object: the device the event applies to
    - objectID: the device's UID
    - objectType: "Device"
    - o objectName: the device's device name
    - objectProperties: empty
- Verb: "Added"
- Secondary Object: the device volume that was added
  - secondaryObjectID: the volume's ID



- secondaryObjectType: "Volume"
- secondaryObjectName: the volume's name

## DeviceVolumeUpdated

This event is logged when information for a device's volume is updated.

- date: the date and time the device information was added/updated/removed
- eventType: "DeviceVolumeUpdated"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: the attributes of the volume that changed
    - PropertyName: the name of the property
    - OldValue: the value that was replaced
      - This may be empty if the property did not have a value.
    - NewValue: the NewValue of the property
- Verb: "Updated"
- Secondary Object:
  - secondaryObjectID: Volumes' ID
  - secondaryObjectType: "Volumes"
  - secondaryObjectName: Volumes' name

#### DeviceVolumeRemoved

This event is logged when a device's volume is removed.

- date: the date and time the device information was removed
- eventType: "DeviceVolumeRemoved"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the device the event applies to
  - $\circ$  objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - objectProperties: empty
- Verb: "Removed"
- Secondary Object: Device Volume that was removed
  - secondaryObjectID: Volume ID
  - secondaryObjectType: "Volume"
  - secondaryObjectName: Volume's name



## DeviceVolumeNearlyFull

This event is logged when the free space on a device falls below 10% of its capacity.

- date: the local device date and time the event occurred
- eventType: "DeviceVolumeNearlyFull"
- Actor: the device the event applies to
  - actorID: the device's UID
  - actorType: "Device"
  - o actorName: the device's device name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: the attributes of the volume
    - PropertyName: the volume's name
    - OldValue: the volume's previous name
    - NewValue: the volume's current name
    - PropertyName: the volume's free space in GB
    - OldValue: previous free space (GB)
    - NewValue: current free space (GB)
- Verb: "Updated"
- Secondary Object: empty

## **Device refurbishment events**

#### DeviceRefurbishmentProcessing

This event is logged when a refurbishment center successfully removes the Secure Endpoint Agent from a device that is being refurbished.

- Date: the date when refurbishment of the device was completed
- eventType: "DeviceRefurbishmentProcessing"
- Actor: the refurbishment division
  - actorID: "<ID of refurbishment division>"
  - actorType: "RefurbishmentDivision"
  - o actorName: the name of the refurbishment division
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - objectProperties: empty
- Verb: "Processing"
- Secondary Object: empty

#### DeviceRefurbishmentUnsuccessful

This event is logged when a refurbishment center fails to remove the Secure Endpoint Agent from a device that is being refurbished.

- Date: the date when refurbishment of the device failed
- eventType: "DeviceRefurbishmentUnsuccessful"



- Actor: the refurbishment division that refurbished the device
  - actorID: "000000-0000-0000-00000000000"
  - actorType: "RefurbishmentDivision"
  - o actorName: the name of the refurbishment division
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - o objectProperties: the reason that refurbishment failed
    - PropertyName: "FailedReason"
    - Value: the error message associated with the failed refurbishment request
- Verb: "Failed"
- Secondary Object: empty

#### DeviceUnenrolledByRefurbishPartner

This event is logged when a refurbishment center successfully unenrolls a device before refurbishing it.

- Date: the date and time the device was unenrolled successfully by the refurbishment center
- eventType: "DeviceUnenrolledByRefurbishPartner"
- Actor: the refurbishment division
  - actorID: "0000000-0000-0000-0000-00000000000"
  - actorType: "RefurbishmentDivision"
  - actorName: the name of the refurbishment division
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - objectProperties: empty
- Verb: "Unenrolled"
- Secondary Object: empty

#### MissingDeviceUnenrolledByRefurbishPartner

Note: This event is no longer logged. In January 2025, it was replaced by the DeviceRefurbishmentBlocked event.

This event is logged when a refurbishment center successfully unenrolls a device, which was reported missing in the Secure Endpoint Console, before refurbishing the device.

- Date: the date and time the missing device is unenrolled successfully by refurbishment partner
- eventType: "MissingDeviceUnenrolledByRefurbishPartner"
- Actor: the refurbishment division
  - actorID: "0000000-0000-0000-0000-00000000000"
  - actorType: "RefurbishmentDivision"
  - o actorName: the name of the refurbishment division
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - objectProperties: empty
- Verb: "Unenrolled"



• Secondary Object: empty

## DeviceRefurbishmentBlocked

This event is logged when a refurbishment center attempts to refurbish a device that has been reported Missing or Stolen in the Secure Endpoint Console. These devices are not eligible for refurbishment, so the action is blocked.

- Date: the date and time the refurbishment attempt was blocked.
- eventType: DeviceRefurbishmentBlocked"
- Actor: the refurbishment division
  - actorID: "0000000-0000-0000-000000000000"
  - actorType: "RefurbishmentDivision"
  - actorName: the name of the refurbishment division
- Object: the device that is reported Missing when a refurbishment attempt was blocked
  - o objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - o objectProperties: the reason that refurbishment failed
    - PropertyName: "Reason"
    - OldValue: Empty
    - NewValue: "Stolen" or "Missing"
- Verb: "Unenrolled"
- Secondary Object: empty

## **Device Unenroll events**

#### DeviceUnenrollRequested

This event is logged when a user submits an Unenroll Device request for a device.

- date: the date and time the user created the request
- eventType: "DeviceUnenrollRequested"
- Actor: the user that created the Unenroll Device request
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
    - objectType: "Device"
    - objectName: the device's device name
    - objectProperties: empty
- Verb: "Requested"
  - Secondary Object: the Unenroll Device request
    - o secondaryObjectID: the request's UID
    - secondaryObjectType: "Request"
    - secondaryObjectName: the request's UID

#### DeviceDisabled

This event is logged when a device is unenrolled from an Absolute account.



- date: the date and time the device reported it was successfully unenrolled
- eventType: "DeviceDisabled"
- Actor: the user that created the Unenroll Device request
  - actorID: the user's UID
    - actorType: "User"
    - o actorName: the user's name
- Object: the device the event applies to
  - $\circ$  ~ objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: empty
- Verb: "Executed"
- Secondary Object: the Unenroll Device request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

# **Device Wipe events**

## CryptoWipeRequested

This event is logged when a user submits a Wipe request.

- date: the date and time the user requested to wipe a device
- eventType: "CryptoWipeRequested"
- Actor: the user that requested to wipe a device
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
  - Object: the device the event applies to
    - o objectID: the device's UID
    - objectType: "Device"
    - objectName: the device's device name
    - objectProperties: empty
- Verb: "Requested"
- Secondary Object: the Wipe request
  - secondaryObjectID: the request UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request UID

## CryptoWiped

This event is logged when a Wipe request is processed successfully on a device. The device is wiped.

- date: the date and time that the action completed
- eventType: "CryptoWiped"
- Actor: the user that created the request
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name



- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties:
    - PropertyName: "Receiving Time"
    - OldValue: empty
    - NewValue: the date and time the event was uploaded to the Absolute Monitoring Center
- Verb: "Executed"
- Secondary Object: the Wipe request
  - secondaryObjectID: the request UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request UID

## CryptoWipeFailed

This event is logged when a Wipe request fails to be processed on a device.

- date: the date that the action failed
- eventType: "CryptoWipeFailed"
- Actor: the user that is requesting to wipe a device
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties:
    - PropertyName: "Reason"
    - OldValue: empty
    - NewValue: Return response (Serial number mismatch; Unsupported platform ...)
    - PropertyName: "Receiving Time"
    - OldValue: empty
    - NewValue: the date and time the event was uploaded to the Absolute Monitoring Center
- Verb: "Failed"
- Secondary Object: the Wipe request
  - secondaryObjectID: the request UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request UID

#### WipeCancelRequested

This event is logged when a user submits a request to cancel a Wipe request.

- date: the date and time the user created the request
- eventType: "WipeCancelRequested"
- Actor: the user that created the Cancel Wipe request
  - actorID: the user's UID



- actorType: "User"
- actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: empty
- Verb: "Requested"
- Secondary Object: the Wipe request
  - secondaryObjectID: the request UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request UID

#### WipeCancelSucceeded

This event is logged when a request to cancel a Wipe request is processed successfully. The wipe is canceled.

- date: the date and time the device reported it was cancelled successfully
- eventType: "WipeCancelSucceeded"
- Actor: the user that submit the wipe cancel request
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: Device's device name
  - objectProperties:
    - PropertyName: "Device Status"
    - OldValue: old device status that was replaced
      - This may be empty if the property did not have a value.
    - NewValue: "Canceled"
- Verb: "Canceled"
- Secondary Object: the request to wipe device
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

#### WipeCancelFailed

This event is logged when a request to cancel a Wipe request fails to be processed on a device. The wipe is not canceled.

- date: the date and time the device reported it was failed to cancel reach script
- eventType: "WipeCancelFailed"
- Actor: the user that submit the wipe cancel request
  - actorID: the user's UID
    - actorType: "User"
    - o actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID



- objectType: "Device"
- objectName: the device's device name
- objectProperties:
  - PropertyName: "Failure Reason"
    - OldValue: empty
    - NewValue: the failed/ineligibility reason
- Verb: "Failed"
- Secondary Object: the request to wipe the device
  - secondaryObjectID: the request UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request UID

## **Dual Approval events**

#### ActionRequestPendingApproval

This event is logged when an action request that requires dual approval is created.

- date: the date and time the action request was created
- eventType: "ActionRequestPendingApproval"
- Actor: the user that created the action request
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the action the request requiring approval
  - objectID: the action request's UID
  - objectType: "Request"
  - o objectName: the action request's name
  - objectProperties:
    - PropertyName: "Action Type"
      - OldValue: empty
      - NewValue: One of the following: "Freeze", "Cryptographic Wipe", "EUM", "Reach", "File Delete", "RSVP", or "Unenroll"
- Verb: "Pending"
- Secondary Object: empty

#### ActionRequestCanceled

This event is logged when an action request that requires dual approval is canceled.

- date: the date and time the action request was canceled
- eventType: "ActionRequestCanceled"
- Actor: the user that created the action request
  - actorID: the user's UID
    - actorType: "User"
    - o actorName: the user's name
- Object: the action request that was canceled
  - objectID: the action request's UID
  - objectType: "Request"
  - o objectName: the request name



- objectProperties:
  - PropertyName: "Action Type"
  - OldValue: empty
  - NewValue: One of the following: "Freeze", "Cryptographic Wipe", "EUM", "Reach", "File Delete", "RSVP", or "Unenroll"
- Verb: "Canceled"
- Secondary Object: empty

## ActionRequestApproved

This event is logged when an action request that requires dual approval is approved.

- date: the date and time the action request was approved
- eventType: "ActionRequestApproved"
- Actor: the user that approved the action request
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the action request that was approved
  - o objectID: the action request's UID
  - objectType: "Request"
  - objectName: the request name
  - objectProperties:
    - PropertyName: "Action Type"
    - OldValue: empty
    - NewValue: One of the following: "Freeze", "Cryptographic Wipe", "EUM", "Reach", "File Delete", "RSVP", or "Unenroll"
- Verb: "Approved"
- Secondary Object: the user that created the action request
  - o secondaryObjectID: the user's UID
  - secondaryObjectType: "User"
  - secondaryObjectName: the user's name

## ActionRequestDeclined

This event is logged when an action request that requires dual approval is declined by the approver.

- date: the date and time the action request was declined
- eventType: "ActionRequestDeclined"
- Actor: the user that declined the action request
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the action request that was declined
  - o objectID: the action request's UID
  - objectType: "Request"
  - objectName: the request name
  - objectProperties:
    - PropertyName: "Action Type"
    - OldValue: empty



- NewValue: One of the following: "Freeze", "Cryptographic Wipe", "EUM", "Reach", "File Delete", "RSVP", or "Unenroll"
- Verb: "Declined"
- Secondary Object: the user that created the action request
  - secondaryObjectID: the user's UID
  - secondaryObjectType: "User"
  - secondaryObjectName: the user's name

## ActionRequestAutoDeclined

This event is logged when an action request that requires dual approval is not approved within 7 days, and the request is automatically declined by the system.

- date: the date and time the action request was declined
- eventType: "ActionRequestAutoDeclined"
- Actor: the system
  - actorID: empty
  - actorType: "System"
  - o actorName: empty
- Object: the action request that was declined
  - objectID: the action request's UID
  - objectType: "Request"
  - objectName: the request name
  - objectProperties:
    - PropertyName: "Action Type"
    - OldValue: empty
    - NewValue: One of the following: "Freeze", "Cryptographic Wipe", "EUM", "Reach", "File Delete", "RSVP", or "Unenroll"
- Verb: "Auto declined"
- Secondary Object: the requestor
  - secondaryObjectID: the user's UID
  - secondaryObjectType: "User"
  - secondaryObjectName: the user's name

## DualApprovalSettingsUpdated

This event is logged when the Dual Approval settings for a custom role are updated.

- date: the date and time the user updated the Dual Approval settings for the custom role
- eventType: "DualApprovalSettingsUpdated"
- Actor: the user that updated the settings
  - actorID: the user's UID
    - actorType: "User"
    - o actorName: the user's name
- Object: the custom role that was updated
  - $\circ$  objectID: the role's UID
  - objectType: "Role"
  - objectName: Role name
  - objectProperties:
    - PropertyName: "Action Type"
    - OldValue: empty



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- NewValue: One of the following: "Freeze", "Cryptographic Wipe", "EUM", "Reach", "File Delete", "RSVP", or "Unenroll"
- PropertyName: "Dual Approval Type"
- OldValue: empty
- NewValue: One of the following: One of the following: "No Need Approval", "Always Required", or "Daily Limit"
- Verb: "Updated"
- Secondary Object: empty

# **Encryption Status events**

## DeviceBecameUnencrypted

This event is logged when the encryption status of a device changes to Unencrypted.

- date: the date and time the device became unencrypted
- eventType: "DeviceBecameUnencrypted"
- Actor: the device that became unencrypted
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
  - Object: the device the event applies to
    - objectID: the device's UID
    - objectType: "Device"
    - o objectName: the device's device name
    - objectProperties:
      - PropertyName: "Status"
      - OldValue: empty or the previous encryption status of the device
      - NewValue: "Unencrypted"
- Verb: "Unprotected"
- Secondary Object: empty

#### DeviceBecameEncrypted

This event is logged when the encryption status of a device changes to Encrypted.

- date: the date and time the device became encrypted
- eventType: "DeviceBecameEncrypted"
- Actor: the device that became encrypted
  - o actorID: the device's UID
  - actorType: "Device"
  - o actorName: the device's device name
  - Object: the device the event applies to
    - objectID: the device's UID
    - objectType: "Device"
    - o objectName: the device's device name
    - objectProperties:
      - PropertyName: "Status"
      - OldValue: empty or the previous encryption status of the device
      - NewValue: "Encrypted"



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- Verb: "Protected"
- Secondary Object: empty

## **DeviceEncryptionProductChanged**

This event is logged when the encryption product detected on a device changes to a new product. Version updates do not trigger this event.

- date: the date and time the device's encryption product changed
- eventType: "DeviceEncryptionProductChanged"
- Actor: the device the event applies to
  - $\circ$  actorID: the device's UID
  - actorType: "Device"
  - o actorName: the device's device name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - objectProperties:
    - PropertyName: "Product Name"
    - OldValue: the name of the previous encryption product
    - NewValue: the name of the current encryption product
- Verb: "Changed"
- Secondary Object: empty

# License Management events

#### LicenseAssignmentSettingsUpdated

This event is logged when an account's license assignment settings are updated.

- Date: the date the license assignment settings were updated
- EventType: "LicenseAssignmentSettingsUpdated"
- Actor: the user that updated the license assignment settings
  - o actorID: the user's UID or "Absolute System"
  - actorType: "User" or "Absolute System"
  - o actorName: the user's name or "Absolute System"
- Object: license assignment settings
  - objectID: account UID
  - objectType: "License Assignment Settings"
  - o displayName: "License Assignment Settings"
  - o ObjectProperties: the license assignment setting that was updated
    - property name: the property that was updated
    - old value: the property's previous value
    - new value: the property's new value
- Verb: "Updated"
- Secondary Object: Empty



## DeviceUpdatedLicense

This event is logged when a device's assigned license changes.

- Date: the date the device's license was changed.
- EventType: "LicenseAssignmentSettingsUpdated"
- Actor: the user that changed the license assigned to the device
  - actorID: the user's UID or "Absolute System"
    - actorType: "User" or "Absolute System"
    - o actorName: the user's name or "Absolute System"
- Object: the device the event applies to
  - objectID: the device's UID
    - objectType: "Device"
    - objectName: the device's device name
    - Display ID: the device's serial number
    - ObjectProperties:
      - propertyName: license name
      - oldValue: the device's previous license name
      - newValue: the device's new license name or "Unlicensed"
      - propertyName: Reason
      - newValue: manual license assignment, renewals, buy-back purchase order, oversubscription, license expiration, device move to new account, device enrollment, device re-enrollment, device unenrollment
- Verb: "Updated"
- Secondary Object: Empty

## **Messaging events**

#### **EUMRequested**

This event is logged when a user submits a Send Message request for a device.

- date: the date and time the user created the request
- eventType: "EUMRequested"
- Actor: the user that created the Send Message request
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
  - Object: the device the event applies to
    - o objectID: the device's UID
    - objectType: "Device"
    - objectName: the device's device name
    - o objectProperties: the name assigned to the message
      - PropertyName: "Message name"
        - OldValue: empty
        - NewValue: the message's name
- Verb: "Requested"
- Secondary Object: the Send Message request
  - secondaryObjectID: the request's UID
    - secondaryObjectType: "Request"



o secondaryObjectName: the request's UID

## EUMCompleted

This event is logged when a Send Message request is processed successfully, and the message is displayed on a device.

- date: the date and time the device reported the Send Message request was successful
- eventType: "EUMCompleted"
- Actor: the user requests the Send Message request
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: name assigned to the message
    - PropertyName: "Message name"
    - OldValue: empty
    - NewValue: the message's name
    - PropertyName: "Receiving Time"
    - OldValue: empty
    - NewValue: the date and time the event was uploaded to the Absolute Monitoring Center
- Verb: "Completed"
- Secondary Object: the Send Message request
  - secondaryObjectID: the request's UID
    - secondaryObjectType: "Request"
    - secondaryObjectName: the request's UID

## EUMFailed

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This event is logged when a Send Message request fails to be processed on a device.

- date: the date and time the device reported that the Send Message request failed
- eventType: "EUMFailed"
- Actor: the user that created the request
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
  - Object: the device the event applies to
    - objectID: the device's UID
    - objectType: "Device"
    - objectName: the device's device name
    - objectProperties: name assigned to the message and the failure reason
      - PropertyName: "Message name"
      - OldValue: empty
      - NewValue: the message's name
      - PropertyName: "Failure reason"
      - OldValue: empty



- NewValue: the reason the request failed (as shown in Action History)
- PropertyName: "Receiving Time"
- OldValue: empty
  - NewValue: the date and time the event was uploaded to the Absolute Monitoring Center
- Verb: "Failed"
- Secondary Object: the Send Message request
  - o secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

## EUMCancelRequested

This event is logged when a user submits a request to cancel a Send Message request.

- date: the date and time the cancel request was created by the user
- eventType: "EUMCancelRequested"
- Actor: the user that created the request
  - actorID: the user's UID
    - actorType: "User"
  - o actorName: the user's name
  - Object: the device the event applies to
    - objectID: the device's UID
      - objectType: "Device"
      - objectName: the device's device name
      - objectProperties: name assigned to the message
        - PropertyName: "Message name"
        - OldValue: empty
        - NewValue: the message's name
- Verb: "Requested"
- Secondary Object: the cancel Send Message request
  - o secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

#### EUMCancelSucceeded

This event is logged when a request to cancel a Send Message request is processed successfully on a device.

- date: the date and time the cancel request was created by the user
- eventType: "EUMCancelSucceeded"
- Actor: the user that created the request
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
  - Object: the device the event applies to
    - objectID: the device's UID
      - objectType: "Device"
    - o objectName: the device's device name
    - objectProperties:
      - PropertyName: "Message name"



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- OldValue: empty
- NewValue: the message's name
- PropertyName: "Receiving Time"
- OldValue: empty
- NewValue: the date and time the event was uploaded to the Absolute Monitoring Center
- Verb: "Canceled"
- Secondary Object: the cancel Send Message request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

## EUMCancelFailed

This event is logged when a request to cancel a Send Message request fails to be processed on a device.

- date: the date and time the cancel request was created by the user
- eventType: "EUMCancelFailed"
- Actor: the user that created the request
  - $\circ$  actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
  - Object: the device the event applies to
    - objectID: the device's UID
      - objectType: "Device"
      - objectName: the device's device name
      - objectProperties:
        - PropertyName: "Message name"
        - OldValue: empty
        - NewValue: the message's name
        - PropertyName: "Failure reason"
        - OldValue: empty
        - NewValue: the reason the request failed (as shown in Action History)
        - PropertyName: "Receiving Time"
        - OldValue: empty
        - NewValue: the date and time the event was uploaded to the Absolute Monitoring Center
- Verb: "Failed"
- Secondary Object: the cancel Send Message request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

#### MessageTemplateCreated

This event is logged when a message template is created.

- date: the date and time the message template was created
- eventType: "MessageTemplateCreated"
- Actor: the user that created the message template
  - actorID: the user's UID



- actorType: "User"
- o actorName: the user's name
- Object: the message template that was created
  - objectID: the message template's UID
  - objectType: "Message Template"
  - objectName: the message template's name
  - objectProperties: empty
- Verb: "Created"
- Secondary Object: empty

#### MessageTemplateUpdated

This event is logged when a message template is updated.

- date: the date and time the message template was updated
- eventType: "MessageTemplateUpdated"
- Actor: the user that updated the message template
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the message template that was updated
  - objectID: the message template's UID
  - objectType: "Message Template"
  - objectName: the message template's name
  - objectProperties: empty
- Verb: "Updated"
- Secondary Object: empty

#### MessageTemplateDeleted

This event is logged when a message template is deleted.

- date: the date and time the message template was deleted
- eventType: "MessageTemplateDeleted"
- Actor: the user that deleted the message template
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the message template that was deleted
  - objectID: the message template's UID
  - objectType: "Message Template"
  - o objectName: the message template's name
  - objectProperties: empty
- Verb: "Deleted"
- Secondary Object: empty

## Geolocation-related events

#### DeviceLocationUpdated

This event is logged when the physical location of a device changes.



- date: the date and time the device reported a change in its location
- eventType: "DeviceLocationUpdated"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - o actorName: the device's Absolute Identifier
- Object: "Device Location"
  - objectID: Device location ID
  - objectType: Geolocation
  - objectName: Device Location
  - objectProperties: the previous location and the current location of the device
    For each location, specify changes in Longitude and Latitude, City, Country, and Geolocation
    technology, as follows:
    - PropertyName: the name of the property
    - OldValue: the value that was replaced
      - This may be empty if the property did not have a value.
    - NewValue: the new value of the property
- Verb: "Updated"
- Secondary Object: empty

## PublicIPLocationUpdated

**Note**: This event is logged only when the Geolocation setting is enabled in Account settings.

This event is logged when the location associated with a device's public IP address changes.

- date: the date and time the device reported a change in its location
- eventType: "PublicIPLocationUpdated"
- Actor: the device the event applies to
  - $\circ$  actorID: the device's UID
  - actorType: "Device"
  - o actorName: the device's Absolute Identifier
  - Object: "Device Location"
    - objectID: Device location ID
    - objectType: Geolocation
    - objectName: Device Location
    - objectProperties: the previous location and the current location of the device
      For each location, shows changes in Longitude and Latitude, City, Country, PublicIpv4,
      PublicIpv6, and Geolocation technology, as follows:
      - PropertyName: the name of the property
      - OldValue: the value that was replaced
      - This may be empty if the property did not have a value.
      - NewValue: the new value of the property
- Verb: "Updated"
- Secondary Object: empty

## DeviceEnteredItsGeofence

This event is logged when a device enters a defined geofence.

• date: the date and time the device reported its location changing from outside a geofence to inside



- eventType: "DeviceEnteredItsGeofence"
- Actor: the device the event applies to
  - actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the geofence the device entered
  - objectID: the geofence's UID
  - objectType: "Geofence"
  - o objectName: the geofence's name
  - objectProperties: empty
- Verb: "Updated"
- Secondary Object: empty

## DeviceExitedItsGeofence

This event is logged when a device exits a defined geofence.

- date: the date and time the device reported its location changed from inside to outside a geofence
- eventType: "DeviceExitedItsGeofence"
- Actor: the device the event applies to
  - o actorID: the device's UID
  - actorType: "Device"
  - actorName: the device's device name
- Object: the geofence the device exited
  - objectID: the geofence's UID
  - objectType: "Geofence"
  - objectName: the geofence's name
  - objectProperties: empty
- Verb: "Updated"
- Secondary Object: empty

## GeofenceCreated

This event is logged when a user creates a geofence in the Secure Endpoint Console.

- date: the date and time the user created the geofence
- eventType: "GeofenceCreated"
- Actor: the user that created the geofence
  - $\circ$  actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
  - Object: the geofence that was created
    - objectID: the geofence's UID
    - objectType: "Geofence"
    - objectName: the geofence's name
    - objectProperties: empty
- Verb: "Created"
- Secondary Object: empty



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## GeofenceUpdated

This event is logged when a user updates a geofence in the Secure Endpoint Console.

- date: the date and time the user updated the geofence
- eventType: "GeofenceUpdated"
- Actor: the user that created the geofence
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the geofence that was updated
  - objectID: the geofence's UID
  - objectType: "Geofence"
  - objectName: the geofence's friendly name
  - objectProperties: a list of properties of the geofence For each change in the geofence:
    - PropertyName: the name of the property
    - OldValue: the value that was replaced
    - This may be empty if the property did not have a value.
    - NewValue: the new value of the property
- Verb: "Updated"
- Secondary Object: empty

#### GeofenceDeleted

This event is logged when a user deletes a geofence in the Secure Endpoint Console.

- date: the date and time the user deleted the geofence
- eventType: "GeofenceDeleted"
- Actor: the user that deleted the geofence
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the geofence that was deleted
  - objectID: the geofence's UID
  - objectType: "Geofence"
  - objectName: the geofence's name
  - objectProperties: empty
- Verb: "Deleted"
- Secondary Object: empty

#### GeolocationSettingUpdated

This event is logged when a user enables or disables the Geolocation setting in Account settings.

- date: the date and time the user updated the setting
- eventType: " GeolocationSettingUpdated"
- Actor: the user that update the setting
  - $\circ$  actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: "Geolocation Settings"



- o objectID:
- objectType: "Geolocation Settings"
- objectName: "Geolocation Settings"
- objectProperties:
  - propertyName: "IP location enable"
  - oldValue: the property's previous value, either On (enabled) or Off (disabled)
  - newValue: the property's new value, either On or Off
- Verb: "Updated"
- Secondary Object: empty

# License agreement events

## EUSAAgreed

This event is logged when a user acknowledges the service agreement in the Secure Endpoint Console.

- date: the date and time the EUSA was agreed
- eventType: "EUSAAgreed"
- Actor: the user that agreed the EUSA
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: eUSA
  - o objectID: EUSA's version
  - objectType: "EUSA"
  - objectName: Service Agreement
  - objectProperties: empty
- Verb: "Agreed"
- Secondary Object: empty

# **Missing device events**

## MissingDeviceFlagged

This event is logged when a user reports a device missing.

- date: the date and time the device was reported missing by the user
- eventType: "MissingDeviceFlagged"
- Actor: the user that reported the device missing
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - objectProperties: empty
- Verb: "Flagged"
- Secondary Object: empty


## MissingDeviceCheckedIn

This event is logged when a missing device calls in to the Absolute Monitoring Center.

- date: the date and time the device that was reported missing called in
- eventType: "MissingDeviceCheckedIn"
- Actor: the device that called in
  - actorID: the device's UID
    - actorType: "Device"
    - o actorName: the device's device name
- Object: empty
- Verb: "Checked In"
- Secondary Object: empty

## MissingDeviceUnFlagged

This event is logged when a user reports, in the Secure Endpoint Console, that a missing device is found.

- date: the date and time the missing device was reported as found
- eventType: "MissingDeviceUnFlagged"
- Actor: the user that updated the device's Missing status
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the missing device that was found
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: empty
- Verb: "UnFlagged"
- Secondary Object: empty

## **Playbook events**

## PlaybookPolicyProvisioning

This event is logged when the Playbooks policy is activated in a policy group.

- Date: The date that the Playbooks policy was activated
- EventType: "PlaybookPolicyProvisioning"
- Actor: The user that activated the policy
  - id: The user's UiD
  - object type: "User"
  - display name: The user's name.
- Object: The policy group in which the policy was activated
  - id: The policy group's UiD
  - object type: "PolicyGroup"
  - display name: The policy group's name.
- ObjectProperties: Empty
- Verb: "activated"
- Secondary Object: Empty



## PlaybookSelected

This event is logged when a Run Playbook request is submitted for a device.

- Date: The date that the device reported that the request was submitted
- EventType: "PlaybookSelected"
- Actor: The user that created the Run Playbook request
  - id: The user's UiD
    - object type: "User"
    - display name: The user's name
- Object: The device the event applies to
  - id: The device's UiD
  - object type: "Device"
  - display name: The device's device name
- ObjectProperties:
  - property name: "User initiated"
  - old value: Empty
  - new value: Yes
  - Rule: Only displayed when the "User initiated" option is selected in the request.
  - property name: "Playbook"
  - old value: Empty
  - new value: The name of the playbook included in the request
  - Rule: The name of the playbook included in the request
- Verb: "completed"
- Secondary Object: The Run Playbook request that contained the playbook.
  - id: The request's ID
  - object type: "Request"
  - display name: The request's ID

## PlaybookCompleted

This event is logged when a Run Playbook request is completed on a device.

- Date: The date that the device reported that the request was completed
- EventType: "PlaybookCompleted"
- Actor: The user that created the Run Playbook request
  - id: The user's UiD
  - object type: "User"
  - display name: The user's name
- Object: The device the event applies to
  - id: The device's UiD
  - object type: "Device"
  - display name: The device's device name
- ObjectProperties:
  - property name: "Playbook"
  - old value: Empty
  - new value: The name of the playbook included in the request
  - Rule: The name of the playbook included in the request
- Verb: "completed"



- Secondary Object: The Run Playbook request that contained the playbook.
  - id: The request's ID
  - object type: "Request"
  - display name: The request's ID

## PlaybookFailed

This event is logged when a Run Playbook request fails to run on a device.

- Date: The date that the device reported that the request failed
- EventType: "PlaybookFailed"
- Actor: The user that created the Run Playbook request
  - id: The user's UiD
  - object type: "User"
  - display name: The user's name
- Object: The device the event applies to
  - id: The device's UiD
  - object type: "Device"
  - display name: The device's device name
- ObjectProperties:
  - property name: "Playbook"
  - old value: Empty
  - new value: The name of the playbook included in the request
  - Rule: The name of the playbook included in the request
- Verb: "failed"
- Secondary Object: The Run Playbook request that contained the playbook.
  - id: The request's ID
  - object type: "Request"
  - display name: The request's ID

## PlaybookPolicyDeprovisioning

This event is logged when the Playbooks policy is deactivated in a policy group.

- Date: The date that the Playbooks policy was deactivated
- EventType: "PlaybookPolicyProvisioning"
- Actor: The user that deactivated the policy
  - id: The user's UiD
  - object type: "User"
  - display name: The user's name.
- Object: The policy group in which the policy was deactivated
  - id: The policy group's UiD
  - object type: "PolicyGroup"
  - display name: The policy group's name.
- ObjectProperties: Empty
- Verb: "deactivated"
- Secondary Object: Empty



# Policy group events

## PolicyGroupCreated

This event is logged when a policy group is created.

- Date: the date the policy group was created
- EventType: "PolicyGroupCreated"
- Actor: the user that created the policy group
  - actorID: the user's UID
  - actorType: "User"
  - o actorDisplayName: the user's name
- Object: the policy group that was created
  - objectID: the policy group's UID
  - objectType: "PolicyGroup"
  - Display Name: the policy group's name
  - ObjectProperties: Empty
- Verb: "Created"
- Secondary Object: Empty

## PolicyGroupUpdated

This event is logged when a policy group is updated.

- Date: The date the policy group was updated
- EventType: "PolicyGroupUpdated"
- Actor: the user that updated the policy group
  - $\circ$  actorID: the user's UID
  - actorType: "User"
  - actorDisplayName: the user's name
- Object: The policy group that was updated
  - objectID: the policy group's UID
  - objectType: "PolicyGroup"
  - objectDisplayName: the policy group's name
  - objectProperties:
    - propertyName: the property that was updated, such as name or description
    - oldValue: the property's previous value
    - newValue: the property's new value
- Verb: "Updated"
- Secondary Object: Empty

## PolicyGroupDeleted

This event is logged when a policy group is deleted.

- Date: the date the policy group was deleted
- EventType: "PolicyGroupDeleted"
- Actor: the user that deleted the policy group



- o actorID: the user's UID
- actorType: "User"
- o actorDisplayName: the user's name
- Object: the policy group that was deleted
  - objectID: the policy group's UID
  - objectType: "PolicyGroup"
  - o objectDisplayName: the policy group's name
  - ObjectProperties: Empty
- Verb: "Deleted"
- Secondary Object: Empty

#### DeviceAddedToPolicyGroup

This event is logged when a device is moved from one policy group to another.

- Date: the date when the device's policy group changed
- EventType: "DeviceAddedToPolicyGroup"
- Actor: the actor that moved the device to the target policy group
  - o actorID: the user's UID or "Absolute System"
  - o actorType: "User or "Absolute System"
  - o actorDisplayName: the user's name or "Absolute System"
  - Object: the device that was moved to the target policy group
    - objectID: the device's UID
    - objectType: "Device"
    - objectName: the device's device name
    - Display ID: the device's serial number
    - objectProperties:
      - propertyName: policy group ID
      - oldValue: the previous policy group ID
      - newValue: the target policy group ID
      - propertyName: policy group name
      - oldValue: the previous policy group name
      - newValue: the target policy group name
- Verb: "Added"
- Secondary Object: the policy group that the device was moved to
  - objectID: the policy group's UID
  - objectType: "PolicyGroup"
  - o objectDisplayName: the policy group's name

#### FailedToAddDeviceToPolicyGroup

This event is logged when a device fails to move from one policy group to another, as the result of a triggered Action rule.

- Date: the date when the rule was triggered
- EventType: "FailedToAddDeviceToPolicyGroup"
- Actor: the Action rule that contained the Change policy group configuration
  - o actorID: the rule's ID
  - actorType: "Rule"
  - actorDisplayName: the rule's name



- Object: the device that failed to move to the target policy group
  - objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - Display ID: the device's serial number
  - objectProperties:
    - propertyName: policy group ID
    - oldValue: the previous policy group ID
    - newValue: the target policy group ID
    - propertyName: policy group name
    - oldValue: the previous policy group name
    - newValue: the target policy group name
- Verb: "Added"
- Secondary Object: the policy group that the device failed to be added to
  - objectID: the policy group's UID
  - objectType: "PolicyGroup"
  - objectDisplayName: the policy group's name

## Purchase order events

## PurchaseOrderAdded

This event is logged when a purchase order is added to an Absolute account.

- Date: the date the purchase order was added
- EventType: "PurchaseOrderAdded"
- Actor: the actor that added the purchase order
  - actorID: "Absolute System"
  - actorType "Absolute System"
  - actorDisplayName: "Absolute System"
- Object: the purchase order that was added
  - objectID: the purchase order's ID
  - objectType: "PurchaseOrder"
  - o displayName: the purchase order number
  - objectProperties:
    - propertyName: the license name that was added
    - oldValue: Empty
    - newValue: license name
    - propertyName: the license quantity that was added
    - oldValue: Empty
    - newValue: license count
- Verb: "Added"
- Secondary Object: Empty

## PurchaseOrderUpdated

This event is logged when a purchase order is updated.

- Date: the date the purchase order was updated
- EventType: "PurchaseOrderUpdated"



- Actor: the actor that updated the purchase order
  - actorID: "Absolute System"
  - actorType "Absolute System"
  - actorDisplayName: "Absolute System"
- Object: the purchase order that was updated
  - objectID: the purchase order's ID
  - objectType: "PurchaseOrder"
  - o displayName: the purchase order number
  - objectProperties:
    - propertyName: the license quantity that was updated
    - oldValue: previous license count
    - newValue: new license count
    - propertyName: Reason
    - newValue: buy-back purchase order
- Verb: "Updated"
- Secondary Object: Empty

#### PurchaseOrderExpired

This event is logged when a purchase order expires.

- Date: the date the purchase order expired
- EventType: "PurchaseOrderExpired"
- Actor: the actor that updated the purchase order status
  - actorID: "Absolute System"
  - actorType "Absolute System"
  - actorDisplayName: "Absolute System"
- Object: the purchase order that expired
  - objectID: the purchase order's ID
  - objectType: "Purchase Order"
  - o displayName: the purchase order number
  - objectProperties:
    - propertyName: the license name that expired
    - oldValue: license name
    - newValue: license name
    - propertyName: the license quantity that expired
    - oldValue: license count
    - newValue: license count
- Verb: "Expired"
- Secondary Object: Empty

## **Reach Script events**

#### ScriptCreated

This event is logged when a user adds a script to the Script Library.

- date: the date and time the script was created by a user
- eventType: "ScriptCreated"
- Actor: the user that created the script



- o actorID: the user's UID
- actorType: "User"
- o actorName: the user's name
- Object: the script that was created
  - objectID: the script's UID
  - objectType: "Script"
  - objectName: the script's name
  - objectProperties: empty
- Verb: "Created"
- Secondary Object: empty

#### ScriptUpdated

This event is logged when a user updates a script in the Script Library.

- date: the date and time the script was updated by a user
- eventType: "ScriptUpdated"
- Actor: the user that updated the script
  - actorID: the user's UID
    - actorType: "User"
    - o actorName: the user's name
  - Object: the script that was updated
- objectID: the script's UID
  - objectType: "Script"
  - o objectName: the script's name
  - o objectProperties: a list of properties of the script
    - For each change in the script's information:
      - PropertyName: "Script OS"
      - OldValue: Empty
      - NewValue: the script's filename
      - PropertyName: the name of the property that changed in the script
      - OldValue: the value that was replaced
      - This may be empty if the property did not have a value.
      - NewValue: the new value of the property
- Verb: "Updated"
- Secondary Object: empty

#### ScriptDeleted

This event is logged when a user deletes a script from the Script Library.

- date: the date and time the script was deleted by the user
- eventType: "ScriptDeleted"
- Actor: the user that deleted the script
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the script that was deleted
  - o objectID: empty
  - objectType: "Script"
  - objectName: Script Name



- objectProperties: empty
- Verb: "Deleted"
- Secondary Object: empty

### ScriptRequested

This event is logged when a user submits a Run Script request on a device.

- date: the date and time the user created the Run Script request
- eventType: "ScriptRequested"
- Actor: the user that created the Run Script request
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - o objectProperties: Script that is requested to run
    - PropertyName: "Script"
    - OldValue: empty
    - NewValue: the script's name
- Verb: "Requested"
- Secondary Object: the Run Script request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "ScriptRequest"
  - secondaryObjectName: the request's UID

#### ScriptSucceeded

This event is logged when a Run Script request is processed successfully on a device.

- date: the date and time the device reported that the script ran successfully
- eventType: "ScriptSucceeded"
- Actor: the user that requested to run the script
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties:
    - PropertyName: "Script name"
    - OldValue: empty
    - NewValue: the script's name
    - PropertyName: "Return code"
    - OldValue: empty
    - NewValue: the return code after the request runs successfully
- Verb: "Executed"
- Secondary Object: the Reach script request



- secondaryObjectID: the request's UID
- secondaryObjectType: "ScriptRequest"
- secondaryObjectName: the request's UID

## ScriptFailed

This event is logged when a Run Script request fails to be processed on a device.

- date: the date and time the device reported it failed to run the script
- eventType: "ScriptFailed"
- Actor: the user that request to run the script
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties:
    - PropertyName: "Script name"
    - OldValue: empty
    - NewValue: the script's name
    - PropertyName: "Failure reason"
    - OldValue: empty
    - NewValue: the reason the script failed to run
- Verb: "Failed"
- Secondary Object: the Run Script request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

#### ScriptCancelRequested

This event is logged when a user submits a Cancel Script request on a device.

- date: the date and time the script cancellation was requested by the user
- eventType: "ScriptCancelRequested"
- Actor: the user that created the Cancel Script request
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
  - Object: the device the event applies to
    - o objectID: the device's UID
    - objectType: "Device"
    - objectName: the device's device name
    - o objectProperties: the script that was requested to run
      - PropertyName: "Script"
      - OldValue: empty
      - NewValue: the script's name
- Verb: "Requested"
- Secondary Object: the Cancel Script request



- secondaryObjectID: the request's UID
- secondaryObjectType: "Request"
- secondaryObjectName: the request's UID

#### ScriptCancelSucceeded

This event is logged when a Cancel Script request is processed successfully on a device.

- date: the date and time the device reported that the Run Script request was successfully canceled
- eventType: "ScriptCancelSucceeded"
- Actor: the user that cancelled the script
  - $\circ$  actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - objectProperties:
    - PropertyName: "Device Status"
    - OldValue: old device status that was replaced
    - This may be empty if the property did not have a value.
    - NewValue: "Succeeded"
    - PropertyName: "Script"
    - OldValue: empty
    - NewValue: The script's name
- Verb: "Cancelled"

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- Secondary Object: the Cancel Script request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

#### ScriptCancelFailed

This event is logged when a Cancel Script request fails to be processed on a device.

- date: the date and time the device reported it failed to cancel the script
- eventType: "ScriptCancelFailed"
- Actor: the user that cancelled the script
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties:
    - PropertyName: "Device Status"
    - OldValue: old device status that was replaced
      - This may be empty if the property did not have a value.
    - NewValue: "Failed"



- PropertyName: "Script"
- OldValue: empty
- NewValue: the script's name
- Verb: "Failed"
- Secondary Object: the Cancel Script request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: the request's UID

## **Rule events**

#### RuleCreated

This event is logged when a user creates a rule in the Secure Endpoint Console.

- date: the date and time the rule was created
- eventType: "RuleCreated"
- Actor: the user that created the rule
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
  - Object: the rule that was created
    - objectID: the rule's UID
    - objectType: "Rule"
    - objectName: the rule's name
    - objectProperties: empty
- Verb: "Created"
- Secondary Object: empty

## RuleDeleted

This event is logged when a user deletes a rule in the Secure Endpoint Console.

- date: the date and time the rule was deleted
- eventType: "RuleDeleted"
- Actor: the user that deleted the rule
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the rule that was deleted
  - objectID: the rule's UID
  - objectType: "Rule"
  - objectName: the rule's name
  - objectProperties: empty
- Verb: "Deleted"
- Secondary Object: empty

#### RuleUpdated

This event is logged when a user updates a rule in the Secure Endpoint Console.

• date: the date and time the rule was updated



- eventType: "RuleUpdated"
- Actor: the user that updated the rule
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
  - Object: the rule that was updated
    - objectID: the rule's UID
    - objectType: "Rule"
    - objectName: the rule's name
    - objectProperties:
      - PropertyName: the field updated for the rule
      - OldValue: the field's old value
      - NewValue: the field's new value
- Verb: "Updated"
- Secondary Object: empty

#### AlertTriggered

This event is logged when a rule is triggered by one of its defined events.

- date: the date and time the rule was triggered
- eventType: "AlertTriggered"
- Actor: the rule that was triggered.
  - o actorID: the rule's UID
  - actorType: "RuleDefinition"
  - actorName: the rule's name
- Object: the event that triggered the rule
  - If multiple events triggered the rule, the most recent event is logged.
    - o objectID: the event ID.
    - objectType: "Event"
    - objectName: the event's name
    - objectProperties: empty
- Verb: "Triggered"
- Secondary Object: the user or device that triggered the rule
  - o secondaryObjectID: the user's or device's UID
  - secondaryObjectType: "User" or "Device"
  - o secondaryObjectName: the user's name or the device's device name

## **Supervisor Password events**

#### CreateSupervisorPassword

This event is logged when a user submits a Manage Supervisor Password request to set the supervisor password on a device.

- date: the date and time the action was requested by the user
- eventType: "CreateSupervisorPassword"
- Actor: the user that created the Manage Supervisor Password request
  - actorID: the user's UID
    - actorType: "User"



- actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: empty
- Verb: "Requested"
- Secondary Object: the Manage Supervisor Password request
  - secondaryObjectID: the request UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: "Request"

#### CreateRSVPasswordSucceeded

This event is logged when a Manage Supervisor Password request to set the supervisor password is processed successfully on a device.

- date: the date and time the user created the request
- eventType: "CreateRSVPasswordSucceeded"
- Actor: the user that requested to set the password
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: empty
- Verb: "Executed"
- Secondary Object: the Manage Supervisor Password request
  - secondaryObjectID: the request UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: "Request"

#### CreateRSVPasswordFailed

This event is logged when a Manage Supervisor Password request to set the supervisor password fails to be processed on a device.

- date: the date and time the user created the request
- eventType: "CreateRSVPasswordFailed"
  - Actor: the user that requested to set the password
    - $\circ$  actorID: the user's UID
    - actorType: "User"
    - actorName: the user's name
  - Object: the device the event applies to
    - objectID: the device's UID
      - objectType: "Device"
    - o objectName: the device's device name
    - objectProperties:
      - PropertyName: "Failed Reason"



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- OldValue: empty
- NewValue: Return response
- Verb: "Failed"
- Secondary Object: the Manage Supervisor Password request
  - o secondaryObjectID: the request's ID
  - secondaryObjectType: "Request"
  - secondaryObjectName: "Request"

#### RemoveRSVPassword

This event is logged when a user submits a Manage Supervisor Password request to remove the supervisor password from a device.

- date: the date and time the user created the request
- eventType: "RemoveRSVPassword"
- Actor: the user that requested to remove the password
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - objectProperties: empty
- Verb: "Requested"
- Secondary Object: the Manage Supervisor Password request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: "Request"

## RemoveRSVPasswordSucceeded

This event is logged when a Manage Supervisor Password request to remove the supervisor password is processed successfully on a device.

- date: the date and time the user created the request
- eventType: "RemoveRSVPasswordSucceeded"
- Actor: the user that made the Manage Supervisor Password request
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
  - Object: the device the event applies to
    - o objectID: the device's UID
    - objectType: "Device"
    - o objectName: the device's device name
    - objectProperties: empty
- Verb: "Executed"
- Secondary Object: the Manage Supervisor Password request
  - secondaryObjectID: the request's ID
  - secondaryObjectType: "Request"
  - secondaryObjectName: "Request"



## RemoveRSVPasswordFailed

This event is logged when a Manage Supervisor Password request to remove the supervisor password fails to be processed on a device.

- date: the date and time the user created the request
- eventType: "RemoveRSVPasswordFailed"
  - Actor: the user that requested to clear password
    - actorID: the user's UID
    - actorType: "User"
    - actorName: the user's name
- Object: the device the event applies to
  - objectID: the device's UID
    - objectType: "Device"
    - objectName: the device's device name
    - objectProperties:
      - PropertyName: "Failed Reason"
      - OldValue: empty
      - NewValue: Return response
- Verb: "Failed"

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- Secondary Object: the Manage Supervisor Password request
  - secondaryObjectID: the request's ID
  - secondaryObjectType: "Request"
  - secondaryObjectName: "Request"

## UpdateRSVPassword

This event is logged when a user submits a Manage Supervisor Password request to update the supervisor password on a device.

- date: the date and time the user created the request
- eventType: "UpdateRSVPassword"
- Actor: the user that requested to update the password
  - actorID: the user's UID
    - actorType: "User"
  - o actorName: the user's name
  - Object: the device the event applies to
    - objectID: the device's UID
      - objectType: "Device"
      - objectName: the device's device name
      - objectProperties: empty
- Verb: "Requested"
- Secondary Object: the Manage Supervisor Password request
  - secondaryObjectID: the request UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: "Request"

## UpdateRSVPasswordSucceeded

This event is logged when a Manage Supervisor Password request to update the supervisor password is processed successfully on a device.



- date: the date and time the user created the request
- eventType: "UpdateRSVPasswordSucceeded"
- Actor: the user that requested to update password
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's device name
  - objectProperties: empty
- Verb: "Executed"
- Secondary Object: the Manage Supervisor Password request
  - secondaryObjectID: the request UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: "Request"

#### **UpdateRSVPasswordFailed**

This event is logged when a Manage Supervisor Password request to update the supervisor password fails to be processed on a device.

- date: the date and time the user created the request
- eventType: "UpdateRSVPasswordFailed"
- Actor: the user that requested to update password
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - o objectName: the device's device name
  - objectProperties:
    - PropertyName: "Failed Reason"
    - OldValue: empty
    - NewValue: Return response
- Verb: "Failed"

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- Secondary Object: the Manage Supervisor Password request
- secondaryObjectID: the request UID
- secondaryObjectType: "Request"

#### CreateRSVPasswordRemovedByRefurb

This event is logged when a Manage Supervisor Password request to set the supervisor password on a device is removed by a refurbishment request from a Refurbishment Center.

- date: the date and time the user created the request to the device
- eventType: "CreateRSVPasswordRemovedByRefurb"
- Actor: the user that requested refurbishment
  - o actorID: the user's UID
  - actorType: "User"



- o actorName: the user's name
- Object: the device the event applies to
  - o objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's name
  - objectProperties: empty
- Verb: "Removed"
- Secondary Object: the Manage Supervisor Password request
  - secondaryObjectID: the request UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: "Request"

#### RemoveRSVPasswordRemovedByRefurb

This event is logged when a Manage Supervisor Password request to remove the supervisor password from a device is removed by a refurbishment request from a Refurbishment Center.

- date: the date the user created the request to refurbish the device
- eventType: "RemoveRSVPasswordRemovedByRefurb"
- Actor: the user that requested refurbishment
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the device the event applies to
  - $\circ$  objectID: the device's UID
  - objectType: "Device"
  - objectName: the device's name
  - objectProperties: empty
- Verb: "Removed"
- Secondary Object: the Manage Supervisor Password request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: "Request"

## UpdateRSVPasswordRemovedByRefurb

This event is logged when a Manage Supervisor Password request to update the supervisor password on a device is removed by a refurbishment request from a Refurbishment Center.

- date: the date and time the user created the request to refurbish the device
- eventType: "UpdateRSVPasswordRemovedByRefurb"
- Actor: the user that requested refurbishment
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
  - Object: the device the event applies to
    - o objectID: the device's UID
    - objectType: "Device"
    - o objectName: the device's name
    - objectProperties: empty
- Verb: "Removed"



- Secondary Object: the Manage Supervisor Password request
  - secondaryObjectID: the request's UID
  - secondaryObjectType: "Request"
  - secondaryObjectName: "Request"

## Theft report events

#### TheftReportCreated

This event is logged when a user creates a theft report in the Secure Endpoint Console for a stolen device.

- date: the date and time the user created the theft report
- eventType: "TheftReportCreated"
- Actor: the user that created the report
  - actorID: the user's UID
    - actorType: "User"
    - actorName: the user's name
- Object: the Theft Report that was created
  - o objectID: the Theft Report's ID
  - objectType: "Theft Report"
  - objectName: empty
  - objectProperties: empty
- Verb: "Created"
- Secondary Object: the device the event applies to
  - secondaryObjectID: the device's UID
  - secondaryObjectType: "Device"
  - secondaryObjectName: the device's device name

## TheftReportUpdated

This event is logged when a user updates the theft report for a stolen device.

- date: the date and time the user updated the theft report
- eventType: "TheftReportUpdated"
- Actor: the user that created the theft report
  - o actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
  - Object: the theft report that was created
    - o objectID: the theft report's ID
    - objectType: "Theft Report"
    - objectName: empty
    - objectProperties:
      - PropertyName: the properties that changed
      - OldValue: the value that was replaced
        - This may be empty if the property did not have a value.
      - NewValue: the new value of the property
- Verb: "Updated"
- Secondary Object: the device the event applies to
  - o secondaryObjectID: the device's UID



- secondaryObjectType: "Device"
- secondaryObjectName: the device's device name

## TheftReportClosed

This event is logged when an Absolute Investigator closes a theft report.

- date: the date and time the theft report was closed
- eventType: "TheftReportClosed"
- Actor: the actor that closed the theft report
  - o actorID: empty or ID for System
  - actorType: "System"
  - actorName: "Investigator"
- Object: the theft report that was closed
  - objectID: the theft report's ID
  - objectType: "Theft Report"
  - objectName: empty
  - objectProperties:
    - PropertyName: theft report status
    - OldValue: previous theft report status
    - NewValue: new theft report status, such as Closed Recovered
- Verb: "Updated"
- Secondary Object: the device the event applies to
  - secondaryObjectID: the device's UID
  - secondaryObjectType: "Device"
  - secondaryObjectName: the device's device name
  - Display ID: The device's serial number

#### TheftReportReopened

This event is logged when an Absolute Investigator reopens a theft report.

- date: the date and time the theft report was reopened
- eventType: "TheftReportReopened"
- Actor: the actor that reopened the theft report
  - o actorID: empty or ID for System
  - actorType: "System"
  - actorName: "Investigator"
- Object: the theft report that was reopened
  - objectID: the theft report's ID
  - objectType: "Theft Report"
  - objectName: empty
  - objectProperties:
    - PropertyName: theft report status
    - OldValue: previous theft report status
    - NewValue: new theft report status, such as Reopened
- Verb: "Updated"
- Secondary Object: the device the event applies to
  - secondaryObjectID: the device's UID



- secondaryObjectType: "Device"
- secondaryObjectName: the device's device name
- Display ID: The device's serial number

## **User Management events**

### UserCreated

This event is logged when a user creates a user profile in the Secure Endpoint Console.

- date: the date and time the user created the user profile in the Secure Endpoint Console
- eventType: "UserCreated"
- Actor: the user that created another user
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the user that was created
  - objectID: the user's UID
  - objectType: "User"
  - objectName: the user's name
  - objectProperties: empty
- Verb: "Created"
- Secondary Object: empty

#### UserUpdated

This event is logged when a user updates a user profile in the Secure Endpoint Console.

- date: the date and time the user modified the user profile in the Secure Endpoint Console
- eventType: "UserUpdated"
- Actor: the user that updated a user record
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the user that was updated
  - objectID: the user's UID
  - objectType: "User"
  - objectName: the user's name
  - o objectProperties: the properties of the user
    - PropertyName: the name of the property
    - OldValue: the value that was replaced
      - This may be empty if the property did not have a value.
    - NewValue: the new value of the property
- Verb: "Updated"
- Secondary Object: empty

#### UserDeleted

This event is logged when a user deletes a user profile in the Secure Endpoint Console.

- date: the date and time the user deleted the user profile in the Secure Endpoint Console
- eventType: "UserDeleted"



- Actor: the user that deleted a user record
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the user that was deleted
  - objectID: the user's UID
  - objectType: "User"
  - objectName: the user's name
  - objectProperties: empty
- Verb: "Deleted"
- Secondary Object: empty

#### ManageableRoleAdded

This event is logged when a user adds a role to the list of roles that a custom role can manage.

- date: the date and time the user added a role to a custom role's manageable role list
- eventType: "ManageableRoleAdded"
- Actor: the user that added the role
  - actorID: the user's UID
  - actorType e: "User"
  - actorName: the user's name
  - Object: the custom role that was updated
    - objectID: Custom Role's ID
    - objectType: "Custom role"
    - objectName: Custom role's name
    - objectProperties: empty
- Verb: "Added"
- Secondary Object: the role that was added to the manageable role list
  - secondaryObjectID: Role's ID
  - secondaryObjectType: "Role"
  - secondaryObjectName: Role's name

## ManageableRoleRemoved

This event is logged when a user removes a role from the list of roles that a custom role can manage.

- date: the date and time the user removed a role from a custom role's manageable role list
- eventType: "ManageableRoleRemoved"
- Actor: the user that removed the role
  - actorID: the user's UID
  - actorType: "User"
  - o actorName: the user's name
- Object: the custom role that was updated
  - objectID: Custom Role's ID
  - objectType: "Custom role"
  - o objectName: Custom role's name
  - objectProperties: empty
- Verb: "Removed"
- Secondary Object: the role that was removed from the manageable role list
  - secondaryObjectID: Role's ID



- secondaryObjectType: "Role"
- secondaryObjectName: Role's name

### RoleCreated

This event is logged when a user creates a custom user role in the Secure Endpoint Console.

- date: the date and time the user created the custom role
- eventType: "RoleCreated"
- Actor: the user that created a role
  - o actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
- Object: the role that was created
  - o objectID: the role's UID
  - objectType: "Role"
  - objectName: the role's name
  - objectProperties: empty
- Verb: "Created"
- Secondary Object: empty

#### RoleUpdated

This event is logged when a user updates a custom user role in the Secure Endpoint Console.

- date: the date and time the user modified the custom role
- eventType: "RoleUpdated"
- Actor: the user that updated a user record
  - actorID: the user's UID
  - actorType: "User"
  - actorName: the user's name
  - Object: the role that was updated
    - objectID: the role's UID
    - objectType: "Role"
    - objectName: the role's name
    - o objectProperties: the properties of the role
      - PropertyName: the name of the property
      - OldValue: the value that was replaced
        - This may be empty if the property did not have a value.
      - NewValue: the new value of the property
- Verb: "Updated"
- Secondary Object: empty

## RoleDeleted

This event is logged when a user deletes a custom user role in the Secure Endpoint Console.

- date: the date and time the user deleted the custom role
- eventType: "RoleDeleted"
- Actor: the user that deleted a role
  - actorID: the user's UID
    - actorType: "User"



- o actorName: the user's name
- Object: the role that was deleted
  - objectID: the role's UID
  - objectType: "Role"
  - o objectName: the role's name
  - objectProperties: empty
- Verb: "Deleted"
- Secondary Object: empty

